

Exhibit PLF-1


[Home](#)
[Products](#)
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Call Us Toll-Free at: 1-877 JOIN DPI (564-6374)

[Select Provider > Select Package > Select Services > Order Summary > Address / Customer Info > Make Payment > Account Summary](#)

Order Summary

ZipCode: 29201 Bell South

Package and Features Selected	Price	Month 2 Charges	Modify	Remove
Basic Service	\$39.99	\$39.99		
USOC Order Charge	\$1.69	\$1.69		
FCC Subscriber Line Fee	\$6.50	\$6.50		
Service Activation Charge	\$60.00			
Prompt Pay Discount				
Payment Deferral		\$6.33		
A.A.M. Fee	\$5.00	\$5.00		
Service Activation Charge		\$0.00		
Retention Credit		(\$6.00)		
Payment Deferral	(\$69.68)			
Product Total	\$43.50	\$53.51		
Taxes				
Sales Tax	\$10.26	\$8.52		
Total Amount Due	\$53.76	\$62.03		

[View Payment Details](#)
[View Tax Details](#)

Product Name	Mo.1	Mo.2	Mo.3	Mo.4	Mo.5	Mo.6	Mo.7	Mo.8	Mo.9
Basic Service	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99
USOC Order Charge	1.69	1.69	1.69	1.69	1.69	1.69	1.69	1.69	1.69
FCC Subscriber Line Fee	6.50	6.50	6.50	6.50	6.50	6.50	6.50	6.50	6.50
Service Activation Charge	60.00								
Prompt Pay Discount			-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00
Payment Deferral		6.33	6.33	6.33	6.33	6.33	6.33	6.33	6.33
A.A.M. Fee	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
Service Activation Charge		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Retention Credit		-6.00	-6.00	-6.00	-6.00	-6.00	-6.00	-6.00	-6.00
Payment Deferral	-69.68								
Subtotal Product	43.50	53.51	43.51	43.51	43.51	43.51	43.51	43.51	43.51
Taxes, Fees and Surcharges	10.26	8.52	8.52	8.52	8.52	8.52	8.52	8.52	8.52
Total	53.76	62.03	52.03	52.03	52.03	52.03	52.03	52.03	52.03

Tax Details: Month 1

E911 Tax \$0.50

FCC Regulatory Fee (Wireline) \$0.02

Fed Universal Service Fund \$0.92

Federal Excise Tax \$1.46

License Tax \$0.47

Sales Tax \$3.27

State Universal Service Fund \$3.47

Telecommunications Relay Service Surcharge \$0.15

[Back](#)
[Return](#)

Exhibit PLF-2
CD containing
2003/2007 dPi Interconnection Agreements

Exhibit PLF-3



Gary E. Walsh
Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

***The Public Service Commission
State of South Carolina***

516198

COMMISSIONERS
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Chair

Randy Mitchell, Third District
Vice Chairman

William "Bili" Saunders, First District

James Blake Atkins, Ph.D., Second District

Nick Theodore, Fourth District

H. Clay Carruth, Jr., Fifth District

C. Robert Moseley, At-Large

Utilities Department
D. Wayne Burdett, Manager
Phone: (803) 896-5125
Fax: (803) 896-5199

December 4, 2003

Mr. C. Lesley Addis
Manager - Regulatory Matters
BellSouth Telecommunications
1600 Williams Street
P.O. Drawer 752
Columbia, South Carolina 29202

In Re - Docket No. 1998-60-C: Application for Approval of an Interconnection Agreement between BellSouth Telecommunications and DPI Teleconnect, LLC

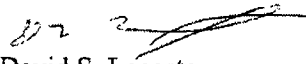
Dear Mr. Addis:

Your request for approval of the Interconnection Agreement between BellSouth Telecommunications and DPI Teleconnect, LLC was presented to the Commission for consideration during its Regular Business Session on December 2, 2003.

After consideration, the Commission approved this filing since it is consistent with the standards of Section 252 (a) (1) of the Telecommunications Act of 1996 and since it is not discriminatory and is consistent with the public interest in that it promotes competition.

Consistent with previous Commission Orders, the Commission finds that the terms of this Agreement are not to be considered as a precedential standard for other agreements, nor are they binding on any other communications carrier.

Sincerely yours,


David S. Lacoste
Utilities Department

COMMISSION DIRECTIVE

ADMINISTRATIVE MATTERS	<input type="checkbox"/>	DATE	<u>October 30, 2007</u>
MOTOR CARRIER MATTERS	<input type="checkbox"/>	DOCKET NO.	<u>98-600-C</u>
UTILITIES MATTERS	<input checked="" type="checkbox"/>		

SUBJECT:

DOCKET NO. 98-600-C -Approval of Agreement Negotiated between BellSouth Telecommunications, Incorporated d/b/a AT&T South Carolina and DPI-Teleconnect, LLC Pursuant to Sections 251 and 252 of the Telecommunications Act of 1996- Discuss with the Commission the Approval of an Interconnection Agreement between BellSouth Telecommunications, Incorporated d/b/a AT&T South Carolina and DPI-Teleconnect, LLC.

COMMISSION ACTION:

Approve Interconnection Agreement

PRESIDING	<u>Hamilton</u>	Session:	Regular
		Time of Session	<u>1:30 p.m.</u>
	MOTION	YES	NO
			OTHER
CLYBURN	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
FLEMING	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
HOWARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MITCHELL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MOSELEY	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
WRIGHT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Absent

APPROVED	_____
APPROVED STC 30 DAYS	_____
ACCEPTED FOR FILING	_____
DENIED	_____
AMENDED	_____
TRANSFERRED	_____
SUSPENDED	_____
CANCELED	_____
SET FOR HEARING	_____
ADVISED	_____
CARRIED OVER	_____
RECORDED BY	<u>SCHMIEDING</u>

Commissioner Wright was on Family Sick Leave

Exhibit PLF-4

- 4. BellSouth's Provision of Services to DPI**
- 4.1 Resale of BellSouth services shall be as follows:
- 4.1.1 The resale of telecommunications services shall be limited to users and uses conforming to the class of service restrictions.
- 4.1.2 Hotel and Hospital PBX services are the only telecommunications services available for resale to Hotel/Motel and Hospital End Users, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Payphone Service Provider (PSP) customers. Shared Tenant Service customers can only be sold those local exchange access services available in BellSouth's A23 Shared Tenant Service Tariff in the states of Florida, Georgia, North Carolina and South Carolina, and in A27 in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee.
- 4.1.3 BellSouth reserves the right to periodically audit services purchased by DPI to establish authenticity of use. Such audit shall not occur more than once in a calendar year. DPI shall make any and all records and data available to BellSouth or BellSouth's auditors on a reasonable basis. BellSouth shall bear the cost of said audit. Any information provided by DPI for purposes of such audit shall be deemed Confidential Information pursuant to the General Terms and Conditions of this Agreement.
- 4.2 Subject to Exhibit A hereto, resold services can only be used in the same manner as specified in BellSouth's Tariffs. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual End User of BellSouth in the appropriate section of BellSouth's Tariffs. Specific tariff features (e.g. a usage allowance per month) shall not be aggregated across multiple resold services.
- 4.3 DPI may resell services only within the specific service area as defined in its certificate of operation approved by the Commission.
- 4.4 If DPI cancels an order for resold services, any costs incurred by BellSouth in conjunction with provisioning of such order will be recovered in accordance with BellSouth's General Subscriber Services Tariffs and Private Line Services Tariffs.
- 4.5 Service Jointly Provisioned with an Independent Company or Competitive Local Exchange Company Areas
- 4.5.1 BellSouth will in some instances provision resold services in accordance with the General Subscriber Services Tariff and Private Line Tariffs jointly with an Independent Company or other Competitive Local Exchange Carrier.
- 4.5.2 When DPI assumes responsibility for such service, all terms and conditions defined in the Tariff will apply for services provided within the BellSouth service area only.

discount.

- 3.14 In the event dPi acquires a customer whose service is provided pursuant to a BellSouth Special Assembly, BellSouth shall make available to dPi that Special Assembly at the wholesale discount at dPi's option. dPi shall be responsible for all terms and conditions of such Special Assembly including but not limited to termination liability if applicable.
- 3.15 BellSouth shall provide 911/E911 for dPi customers in the same manner that it is provided to BellSouth customers. BellSouth shall provide and validate dPi customer information to the Public Safety Answering Point (PSAP). BellSouth shall use its service order process to update and maintain, on the same schedule that it uses for its customers, the dPi customer information in the Automatic Location Identification/Data Management System (ALI/DMS) databases used to support 911/E911 services.
- 3.16 Pursuant to 47 C.F.R. § 51.617, BellSouth shall bill to dPi, and dPi shall pay, the End User Common Line (EUCL) charges identical to the EUCL charges BellSouth bills its customers.
- 4 BellSouth's Provision of Services to dPi**
 - 4.1 Resale of BellSouth services shall be as follows:
 - 4.1.1 The resale of Telecommunications Services shall be limited to users and uses conforming to the class of service restrictions.
 - 4.1.2 Hotel and Hospital PBX services are the only Telecommunications Services available for resale to Hotel/Motel and Hospital customers, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Payphone Service Provider (PSP) customers. Shared Tenant Service customers can only be sold those local exchange access services available in BellSouth's GSST Section A23, Shared Tenant Service Section in the states of Florida, Georgia, North Carolina and South Carolina, and in A27 in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee.
 - 4.1.3 BellSouth reserves the right to periodically audit services purchased by dPi to establish authenticity of use. Such audit shall not occur more than once in a calendar year. dPi shall make any and all records and data available to BellSouth or BellSouth's auditors on a reasonable basis. BellSouth shall bear the cost of said audit. Any information provided by dPi for purposes of such audit shall be deemed Confidential Information pursuant to the General Terms and Conditions.
 - 4.2 Subject to Exhibit A hereto, resold services can only be used in the same manner as specified in BellSouth's Tariffs. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual customer of BellSouth in the appropriate section of BellSouth's Tariffs. Specific tariff features (e.g., a usage allowance per month) shall not be aggregated across multiple resold services.
 - 4.3 If dPi cancels an order for resold services, any costs incurred by BellSouth in

Exhibit PLF-5

EXCLUSIONS AND LIMITATIONS ON SERVICES AVAILABLE FOR RESALE (Note 3)

Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1 Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 Promotions - > 90 Days (Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Promotions - ≤ 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
4 Lifetime/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5 911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6 N11 Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
7 MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
8 Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9 Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10 Non-RecurCharges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
11 End User Line Chg-Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12 Public Telephone Access Svc (PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
13 Inside Wire Maint Service Plan	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
Applicable Notes:																		
1.	Grandfathered services can be resold only to existing subscribers of the grandfathered service.																	
2.	Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly.																	
3.	Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.																	

EXCLUSIONS AND LIMITATIONS ON SERVICES AVAILABLE FOR RESALE (Note 4)

Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1 Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 Promotions - > 90 Days (Note 2 & 3)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Promotions - < 90 Days (Note 2 & 3)	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
4 Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5 911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6 N11 Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
7 MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
8 Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9 Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10 Nonrecurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
11 EUCL Charge	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12 Public Telephone Access Svc (PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
13 Inside Wire Maint Service Plan	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
Applicable Notes:																		
1.	Grandfathered services can be resold only to existing subscribers of the grandfathered service.																	
2.	Where available for resale, promotions will be made available only to customers who would have qualified for the promotion had it been provided by BellSouth directly. Promotions shall be available only for the term set forth in the applicable tariff.																	
3.	Promotions shall be available only for the term set forth in the applicable tariff.																	
4.	Some of BellSouth's local exchange and toll Telecommunications Services are not available in certain central offices and areas.																	

Exhibit PLF-6

**LINE CONNECTION CHARGE WAIVER ("LCCW")
PROMOTION**



Gary E. Walsh
Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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Vice Chairman
William "Bill" Saunders, First District
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C. Robert Moseley, At-Large
Utilities Department
D. Wayne Burdett, Manager
Phone: (803) 896-5125
Fax: (803) 896-5199

January 9, 2004

Cindy Cox
Vice President
BellSouth
1600 Hampton St.
Columbia, S. C. 29201

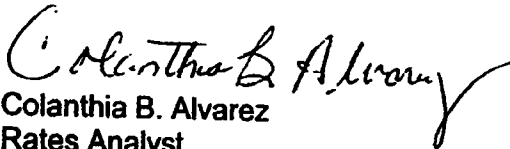
In Re: Advise Commission of Promotions

Dear Ms. Cox:

This letter is to inform you that the Commission was advised on January 6, 2004, of the enclosed promotions. I have enclosed a copy of each correspondence for clarification purposes.

If you have questions regarding this matter, feel free to contact me at (803) 896-5105.

Sincerely,


Colanthia B. Alvarez
Rates Analyst
Utilities Department

Enclosures:

Executive Summary

Line Connection Charge Waiver

Planned Promotion

The Line Connection Charge Waiver promotion is scheduled to begin on January 1, 2004 and end on December 25, 2004. Services included in this promotion are:

- BellSouth® Complete Choice® plan
- BellSouth® PreferredPackSM plan
- BellSouth® basic service and two (2) Custom Calling (or TouchStar® service) local features

Promotion Specifics:

Specific features of this promotion are as follows:

Beginning on January 2, 2004 and ending on December 25, 2004 the Line Connection Charge found in Section A4 of the General Subscriber Service Tariff to residential customers who currently are not using BellSouth for local service and who purchase BellSouth® Complete Choice® service, BellSouth® PreferredPackSM service, or basic service and two (2) features will be waived.

Restrictions/Eligibility Requirements:

- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned.
- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth or customers within the region who are not currently receiving local service from any provider.
- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines.
- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within thirty (30) days of responding to the offer. In the case of an imminent move, the BellSouth representative can offer the customer the promotion and place the order at the new address.
- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth® Complete Choice® plan, BellSouth® PreferredPackSM plan, or BellSouth® basic service and two (2) Custom Calling (or TouchStar® service) local features.
- The customer must place the order on or before 12/25/04.
- Offer valid for only one (1) service line at the intended local service address.
- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated.
- BellSouth reserves the right to discontinue or modify this promotion at any time after notifying the Commission.

- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer.
- Offer may be combined with other offers for the same service at the same time.

All BellSouth marks contained herein are owned by BellSouth Intellectual Property Corporation.



***The Public Service
Commission
State of South Carolina***

Charles L.A. Terreni
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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C. Robert Moseley, At-Large

Phone: (803) 896-5100
Fax: (803) 896-5246

December 15, 2004

Cindy Cox
Vice President
BellSouth
P. O. Box 752
Columbia, S. C. 29202

In Re: Advise Commission of Promotions

Dear Ms. Cox:

This letter is to inform you that the Commission was advised on December 15, 2004, of the enclosed promotions. I have enclosed a copy of each correspondence for clarification purpose.

If you have questions regarding this matter, feel free to contact me at (803) 896-5105.

Sincerely,

A handwritten signature in black ink that reads "Colanthia B. Alvarez".

Colanthia B. Alvarez
Rates Analyst
Utilities Department

Enclosures:

Executive Summary

Line Connection Charge Waiver

Planned Promotion

The Line Connection Charge Waiver residence promotion is scheduled to begin on December 26, 2004 and end on December 26, 2005. Services included in this promotion are:

- BellSouth® Complete Choice® plan
- BellSouth® PreferredPackSM plan
- BellSouth® basic service and one (1) Custom Calling (or TouchStar® service) local features

Promotion Specifics:

Specific features of this promotion are as follows:

Beginning on December 26, 2004 and end on December 26, 2005, the Line Connection Charge found in Section A4 of the General Subscriber Service Tariff to residential customers who currently are not using BellSouth for local service and who purchase BellSouth® Complete Choice® service, BellSouth® PreferredPackSM service, or basic service and one (1) features will be waived.

Restrictions/Eligibility Requirements:

- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned.
- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth or customers within the region who are not currently receiving local service from any provider.
- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines.
- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within thirty (30) days of responding to the offer. In the case of an imminent move, the BellSouth representative can offer the customer the promotion and place the order at the new address.
- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth® Complete Choice® plan, BellSouth® PreferredPackSM plan, or BellSouth® basic service and one (1) Custom Calling (or TouchStar® service) local features.
- The customer must place the order on or before 12/26/05.
- Offer valid for only one (1) service line at the intended local service address.
- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated.
- BellSouth reserves the right to discontinue or modify this promotion at any time after notifying the Commission.

- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer.
- Offer may be combined with other offers for the same service at the same time.

All BellSouth marks contained herein are owned by BellSouth Intellectual Property Corporation.

December 21, 2004

Mr. Wayne Burdett, Manager
Utilities Department
Public Service Commission of South Carolina
Columbia, SC

SUBJECT: Cancellation of the following promotion:

BellSouth Line Connection Charge Waiver (SC 2004-130)

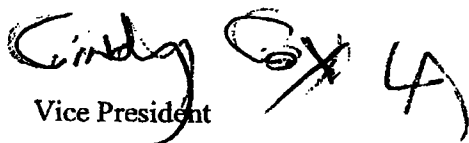
Dear Mr. Burdett:

Please accept this as BellSouth's request to cancel the attached promotions effective immediately.

The Commission was advised of this promotion on December 15, 2004.

This promotion is being replaced by a promotion with the same package number, SC 2004-130. The only difference between the two promotions is the second promotion requires the customer have two features as opposed to one feature in the first promotion.

Yours truly,


Vice President

Executive Summary

Line Connection Charge Waiver

Planned Promotion

The Line Connection Charge Waiver promotion is scheduled to begin on December 26, 2004 and end on December 26, 2005. Services included in this promotion are:

- BellSouth® Complete Choice® plan
- BellSouth® PreferredPackSM plan
- BellSouth® basic service and two (2) Custom Calling (or TouchStar® service) local features

Promotion Specifics:

Specific features of this promotion are as follows:

Beginning on December 26, 2004 and end on December 26, 2005, the Line Connection Charge found in Section A4 of the General Subscriber Service Tariff to residential customers who currently are not using BellSouth for local service and who purchase BellSouth® Complete Choice® service, BellSouth® PreferredPackSM service, or basic service and two (2) features will be waived.

Restrictions/Eligibility Requirements:

- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned.
- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth or customers within the region who are not currently receiving local service from any provider.
- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines.
- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within thirty (30) days of responding to the offer. In the case of an imminent move, the BellSouth representative can offer the customer the promotion and place the order at the new address.
- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth® Complete Choice® plan, BellSouth® PreferredPackSM plan, or BellSouth® basic service and two (2) Custom Calling (or TouchStar® service) local features.
- The customer must place the order on or before 12/26/05.
- Offer valid for only one (1) service line at the intended local service address.
- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated.
- BellSouth reserves the right to discontinue or modify this promotion at any time after notifying the Commission.

**SECONDARY SERVICE CHARGE WAIVER ("SSCW")
PROMOTION**



Gary E. Walsh
Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

KW
COMMISSIONERS
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H. Clay Camuth, Jr., Fifth District
C. Robert Moseley, At-Large
Utilities Department
D. Wayne Burdett, Manager
Phone: (803) 896-5125
Fax: (803) 896-5199

September 18, 2003

Cindy Cox
Vice President
BellSouth
1600 Hampton St.
Columbia, S. C. 29201

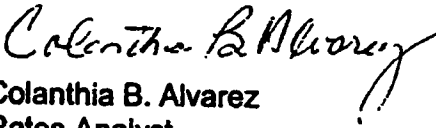
In Re: Advise Commission of Promotions

Dear Ms. Cox:

This letter is to inform you that the Commission was advised on September 16, 2003, of the enclosed promotions. I have enclosed a copy of the correspondence for clarification purposes.

If you have questions regarding this matter, feel free to contact me at (803) 896-5105.

Sincerely,


Colanthia B. Alvarez
Rates Analyst
Utilities Department

Enclosures:

Secondary Service Charge Waiver

In accordance with the special promotions section A2.10 of the General Subscriber Services Tariff, BellSouth will extend the residential Secondary Service Charge Waiver promotion beginning September 4, 2003 and continuing through September 3, 2004.

Promotion Specifics:

Beginning September 4, 2003 through September 3, 2004 the Secondary Service Charge will be waived when a residence customer adds or changes the following services/features to their existing service using RightTouch®, the BellSouth web site, or through BellSouth authorized telemarketing.

Services/Features included in waiver:

- Rotary Line Service (Grouping)
- TouchStar® Service
- Custom Calling Services
- Prestige® Service
- Customized Code Restriction
- Designer Listings
- Message Waiting Indication
- RingMaster® Service
- Voice Mail Companion Services Package

The Secondary Service Charge will also be waived when a residence customer adds or changes the following service/feature to their existing service through the BellSouth residential business office.

Service/Feature included in waiver:

- Voice Mail Companion Services Package

The Secondary Service Charge will also be waived when a residence customer with Flexible Call Forwarding adds or changes the following services/features due to the elimination of Flexible Call Forwarding.

Services/Features included in waiver:

- Call Forwarding Busy Line
- Call Forwarding No Answer
- Call Forwarding Variable
- Preferred Call Forwarding
- Remote Access to Call Forwarding

**TWO FEATURES FOR FREE (“TFFF”)
PROMOTION**



Gary E. Walsh
Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

***The Public Service
Commission
State of South Carolina***

COMMISSIONERS
Mignon L. Clyburn, Sixth District
Chair
Randy Mitchell, Third District
Vice Chairman
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C. Robert Moseley, At-Large
Utilities Department
D. Wayne Burdett, Manager
Phone: (803) 896-5125
Fax: (803) 896-5199

October 27, 2003

Cindy Cox
Vice President
BellSouth
1600 Hampton St.
Columbia, S. C. 29201

In Re: Advise Commission of Promotions

Dear Ms. Cox:

This letter is to inform you that the Commission was advised on October 21, 2003, of the enclosed promotions. I have enclosed a copy of each correspondence for clarification purposes.

If you have questions regarding this matter, feel free to contact me at (803) 896-5105.

Sincerely,

Colanthia B. Alvarez
Rates Analyst
Utilities Department

Enclosures:

Executive Summary

**1FR with 2 Features At No Charge for 12 Months
Promotion**

Planned Promotion

The 1FR with 2 Features At No Charge for 12 Months promotion is beginning on October 15, 2003 and ending on October 8, 2004. Services included in this promotion are:

- 1FR (local line)
- 2 Land line vertical features (Custom Calling and/or TouchStar features from BellSouth)

Promotion Specifics:

Specific features of this promotion are as follows:

Under this promotion, eligible residence customers who purchase a 1FR (local line) from BellSouth and who are currently not using BellSouth for local service will receive 2 features at no charge for 12 months.

Restrictions/Eligibility Requirements:

- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned.
- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines.
- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth representative can offer the customer the promotion and place the order at the new address.
- Customer must have not had local service with BellSouth at least 10 days prior to the new service connection date.
- The customer must switch their local service to BellSouth and purchase BellSouth basic (1FR) service.
- The customer must place the order on or before October 8, 2004.
- Offer valid for only one (1) service line at the intended local service address.
- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated.
- Once the customer completes the above requirements they will receive two local line features without charge for 12 months. If the customer cancels or discontinues the qualifying service (1FR), he will be ineligible for this offer.
- BellSouth reserves the right to discontinue or modify this promotion at any time following Commission notice.

- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer.
- Initially, this promotion may not be combined with the \$100 1FR + 2 Features Cash Back offer. Offer may be combined with cash back offers or other promotional offers on the same services provided that at the Company's sole discretion it may prohibit the combination of this promotion with any other promotion.

All BellSouth marks contained herein are owned by BellSouth Intellectual Property Corporation.

Exhibit PLF-7

Service Order #1

11/08/2005 15:36

NO.628 0002

M O B Y [REDACTED] 192 08 / 20 / 04 NY2PXW17 CPK3478
D04 UP [REDACTED]

ORDER DISPLAY
PYRC

BILL DATE 08-20-04 NY2PXW17 CPK3478

PAGE 1

CPX352489AM

Y N

[REDACTED] 19220040820DNLN20040819150620040819
NY2PXW17A TWC1FR YAXQB2020040820 W

ERTI S, QS, 800 773-4967, DP, 205321

ICENTROX

CFAC 1

IQSN [REDACTED]

ITTRA352 489

---LIST

ILN [REDACTED]

ILA [REDACTED]

ISA [REDACTED]

IDZIF [REDACTED]

IFCTM [REDACTED]

---DIR

IDDA [REDACTED]

PAGE

1 OF

3

PF2=SEARCH PF3=DISPLAY PF4=PRINT

MORE...

PF7=MAIN PF8=SCROLL

PF6=FAX

PF11=BACK PRINTER ID:

*Example - does not qualify for line connection
waiver.*

*Original service order does not meet
qualifications of purchased features.*

11/08/2005 15:36

NO.629 0003

M O B I [REDACTED] 08 / 20 / 04 NY22XW17 CPX3478 ORDER DISPLAY
DO4 UP [REDACTED] PYRC

108L
---BILL
IBN1 DPT TELECONNECT
IBA2 INC
IBA3 2997 LBJ FREEWAY
IBA4 \$225
IPO DALLAS TX 75234
ITAX 1W01
I2PTXY
ITAR 000,954
ISS 000-00-0000;N
IRESHR4728
IMAN R4728
IBTN 904 Q68-[REDACTED]
IPON 50383838
---S&E

I1 RESCN
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:36

NO.628 D004

M O B I [REDACTED] 08 / 20 / 04 NYZPKW17 CPK3478 ORDER DISPLAY
D04 UP PYRC
/TN [REDACTED]
/ZRCI DPI TELECONNECT, MARTHA
MARTINEZ, 800 414-2065
I1 17A
/TN [REDACTED]
/PIC NONE
/LPIC NONE
/PCA OF, 05-19-04
/LPCA OF, 08-19-04
/ELCP Q
/NMC
/TTRA [REDACTED]

PAGE 1 OF 3 MORE...
PF2-SEARCH PF3-DISPLAY PF4=PRINT PF6-FAX
PF7=MAIN PF8-SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:36

NO.628 0005

M O B I [REDACTED] 08 / 20 / 04 NY2PXW17 CPX3478
D04 UP

ORDER DISPLAY
PYRC
PAGE 2

CPX352489AM Y N
[REDACTED] 20040820DNIN20040819150620040819
NY2PXW17A TWC1FR YAXQ82020040820 W

/EXK
/LRN [REDACTED]
/TBE A
/BLKD
/RCU TWC
I1 BCR
/TN [REDACTED]
I1 BRD
/TN [REDACTED]
I1 CREKA
/TN [REDACTED]
/RMKR (A) 08-19-04
I1 HBG
/TN [REDACTED]
I1 9LM

PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX
PF11=BACK PRINTER ID:

11/08/2005 15:36

NO.628 0006

M O B I [REDACTED] 08 / 20 / 04 NY2PKW17 CPX3478 ORDER DISPLAY
D04 UP [REDACTED] PVRC
/TN [REDACTED]
I1 LNECX
/TN [REDACTED]
I1 SOMECC
---RMKS
RMK DAVID PIKOFF
ZCER 800 414-2065
RMK (Z) FOC
---ASGM
G1 TN [REDACTED]
FA [REDACTED]
ROE 09012-02631-13/EXK 352 489/TN
[REDACTED]/LPS/DF
F11-01-026D/CUC E ES
G2 WC [REDACTED]
F1 /CA PG19/PR 344/PGS SLC5,5101
/PGSC U/CUR E ES/DF
F11-01-016V/PRQ Y/BP 44/OSP
PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT MORE...
PF7=MAIN PF8=SCROLL PF6=FAX
PF11=BACK PRINTER ID:

11/09/2005 15:35

NO.628 0007

M O B I [REDACTED] 08 / 20 / 04 NY2PKW17 CPX3478 ORDER DISPLAY
D04 UP PYRC
1226/TEA F 2787 [REDACTED]
RD: EXJ/RLC ONLNELO0039/RLA
2787 [REDACTED] RD/TPR
166720
F2 /CA 166720/PR 1226/BP 1/TEA RF
16152 SW 19TH ST; CDW
---STAT
SWO NF1
RAML 1
NFE 1

PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Service Order #2

11/08/2005 15:38

NO.629 0002

M O B I [REDACTED] 07 / 11 / 04 DPB24W58 CPK3450 ORDER DISPLAY
D04 UP [REDACTED] POFS
[REDACTED] BILL DATE 07-11-04 DPB24W58 CPK3450 PAGE 1
CPX [REDACTED] Y N
[REDACTED] 18020040713VALD20040713113720040713
DPB24W58A100014R YAX08020040713
LRTI S.QS.800 773-4967,DP,205321
CENT ROX
OTTR [REDACTED]
QS N
---LIST
OLN [REDACTED]
OLA [REDACTED]
OSA [REDACTED]
ODZIE [REDACTED]
---DIR
ODDA [REDACTED]
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Example does not qualify for line connection waiver

7/11/04 disconnect order to disconnect DPI resale
7/13/04 new order to reconnect DPI Customer

Not ready or winner
No purchased features

11/08/2005 15:38

NO.629 0003

M O S I [REDACTED] 07 / 11 / 04 DPB24W58 CPX3450 ORDER DISPLAY
D04 UP POPS
---BILL
BN1 DPI TELECONNECT
BA2 INC
BA3 2997 LBJ FREEWAY
BA4 \$225
PO DALLAS TX 75234
TAX DNN0
TAR 000.892
OPRCI
IDCR NF
RESE R4728
MAN R4728
BTB 706 Q08-[REDACTED]
IPON 50351319D
---S4E
O1 RESCN
/TN [REDACTED]
/ZRCI DPI TELECONNECT,
JONATHAN MASLOW, 800 414-2065
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0004

MOBI [REDACTED] 07 / 11 / 04 DPB24W58 CPX3450 ORDER DISPLAY
D04 UP POPS
/SED 02-16-04
/ZSER 6610000007
01 1AR
/TN [REDACTED]
/TBE A
/PIC NONE
/LPIC NONE
/PCA OF, 02-14-04
/LPCA OF, 02-14-04
/NMC
/TTTA [REDACTED]
/EXK [REDACTED]

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0005

MOBI [REDACTED] 07 / 11 / 04 DPB24W58 CPX3450 ORDER DISPLAY
D04 UP POFS
PAGE 2
CPX229242AM Y N
[REDACTED] 20040713VALD20040713113720040713
DPB24W58A100014R YAXQB2020040713
/LRN [REDACTED]
/BLKD
/RCU TMC
/SED 02-16-04
/ZSER 3C10000001
01 AHB
/TN [REDACTED]
/SED 02-16-04
/ZSER 4310000002
01 BCR
/TN [REDACTED]
/SED 02-16-04
/ZSER 4A10000003
01 BRD
/TN [REDACTED]
PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX MORE...
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:38

NO.629 0006

M O B I [REDACTED] 07 / 11 / 04 DPB24W58 CPX3450 ORDER DISPLAY
D04 OP [REDACTED] POPS
/SED 02-16-04
/ZSER 5110000004
01 CREX1
/TN [REDACTED]
/SED 02-16-04
/ZSER 5910000005
/RMKR (A) 02-14-04
01 LNPCK
/TN [REDACTED]
/SED 02-16-04
/ZSER 5F10000006
01 9LM
/TN [REDACTED]
/SED 02-16-04
/ZSER 6D10000008
01 SOMEK
---RMKS
RMK (Z) EOC
---ASGM
PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX MORE...
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:39

NO.629 D007

M O B I [REDACTED] 07 / 11 / 04 DFB24W58 CPX3450 ORDER DISPLAY
D04 UP: [REDACTED] POPS
G1 TN [REDACTED]
FA [REDACTED]
2301/CZ 9
OROE BR61-0-03-16/EXK 229 242/TN
[REDACTED] LPS
G2 WC 229 242/CT
OF1 /CA PG58/PR 4689/PG5 SLC5,5077
/PGSC I/CUR E ES/PRQ Y/BP 89
/OBP 463/TEA PED 14 LAKELAND
HWY; EXJ/RLC VLDSCAD00053/RLA
PED 14 LAKELAND HWY/TPR
230101

PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0000

M O B I [REDACTED] 07 / 13 / 04 NP96Q312 CPX3451 ORDER DISPLAY
004 UP [REDACTED] HILL DATE 07-13-04 NP96Q312 CPX3451 POPS
[REDACTED] PAGE 1

CPX229242AM Y N
[REDACTED] 18120040714VALD20040714113720040714
NP96Q3125000 14R YAXQBZY20040714 W

ZRTI S, QS, 800 773-4967, PA, 205321

ICENTROK

TTTRA229 242

CRO DPB24W58

SEQ (A) DPB24W58

---LIST

ILN [REDACTED]

ILA [REDACTED]

ISA [REDACTED]

IDZIE [REDACTED]

IFCTM [REDACTED]

---DIR

IDDA [REDACTED]

PAGE

1 OF

4

PF2=SEARCH

PF3=DISPLAY

PF4=PRINT

PF6=FAX

MORE...

PF7=MAIN

PF8=SCROLL

PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0009

M O B I [REDACTED] 07 / 13 / 04 NP96Q312 CPX3451 ORDER DISPLAY
D04 OF [REDACTED] POFS

IDEL A1
---BILL
IBN1 DPI TELECONNECT
IRA2 INC
IBA3 2997 LBJ FREEWAY
IRA4 4225
IPO DALLAS TX 75234
ITAX ONNO
ITAR 000,892
IRESHR4728
IBTN 706 088-[REDACTED]
ISS 000-00-0000;N
IPON 50379649
IZPTXY
---S&E
I1 RESCN
/TN [REDACTED]

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF9=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0010

M O B I [REDACTED] 07 / 13 / 04 NP96Q312 CFX3451 ORDER DISPLAY
004 UP POFS
/SRC1 DFI TELECONNECT,
JONATHAN MASLOW, 800 414-2065
/SED 02-16-04
/ZSER 6610000007
11 14R
/TN [REDACTED]
/TBE A
/PIC NONE
/LPIC NONE
/PCA OF, 07-14-04
/LPCA OF, 07-14-04
/MMC

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:39

NO.629 0011

M O B I [REDACTED] 07 / 13 / 04 NP96Q312 CPX3451
D04 UP

ORDER DISPLAY
POFS
PAGE 2

GPX229242AM Y N
[REDACTED] 18120040714VALD20040714113720040714
NP96Q312B000 14R YAKQBZY20040714 W

/TTRA
/EKK [REDACTED]
/LRN [REDACTED]
/BLKD
/RCO TWC
I1 AHS
/TS [REDACTED]
I1 BCR
/TN [REDACTED]
I1 BRD
/TN [REDACTED]
I1 CREX1
/TN [REDACTED]
/RMKR (A) 07-14-04
I1 LNPCX

PAGE 2 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

MORE...
PF6=FAX
PF11=BACK PRINTER ID:

11/08/2005 15:38

NO.629 0812

M O B I [REDACTED] 07 / 13 / 04 WP96Q312 CPX3451 ORDER DISPLAY
D04 UP [REDACTED] POFB
/TN [REDACTED]
I1 9LM
/TN [REDACTED]
I1 SOMECH
---RMKS
RMK (2) FOC
ZCSR 800 414-2065
RMK NEW CONNECT
---ASGM
G1 [REDACTED]
FA [REDACTED]
23017C2 9
IROE 2R64-0-03-16/EXK 229 242/TN
[REDACTED]/LPS
G2 WC [REDACTED]/CT
IF1 /CA PG58/PR 4689/PGS SLC5,5077
/PGSC I/CUR E 85/PRQ Y/BP 89
/OBP 463/TEA PED 14 LAKELAND
BNY; EXJ/RLC VLDSGAU0053/RLA
PAGE 2 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID: MORE...

Service Order #3

11/08/2005 15:42

NO.638 0002

M O B I [REDACTED] 07 / 30 / 04 CY06DLJ2 CPX3462 ORDER DISPLAY
D04 UP [REDACTED] PYRC
[REDACTED] BILL DATE 07-30-04 CY06DLJ2 CPX3462 PAGE 1
CPX407240AM Y N
[REDACTED] 2004072908SL20040729123420040729
CY06DLJ2A.01,1FR YXQ8Z020040729 W
ZRTI S,OS.800 773-4967,DP,205321
TTTA 407 240
CENT ROX
CFAC 1
---LIST
LN [REDACTED]
LA [REDACTED]
SA [REDACTED]
DZIP [REDACTED]
---DIR
---BILL
BN1 DPI TELECONNECT
BA2 INC
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Example - does not qualify for line connector viewer.

Change order to add CREX does not meet qualifications.

11/08/2005 15:42

NO.638 0003

MOBI [REDACTED] 07 / 30 / 04 CY06DLJ2 CPK3462 ORDER DISPLAY
DO4 UP PYRC
BA3 2997 LBJ FREEWAY
BA4 #225
PO DALLAS TX 75234
TAX 1N01
TAB 000,901
IBT WSO
RESR R4728
MAN R4728
BTN 904 Q88-[REDACTED]
IPON 50322454A
---S&E
C1 RESCN
/TN [REDACTED]
/ZRCI DPI TELECONNECT, COLE
JACKSON, 800 414-2065
/SED 10-30-03
/ZSER 6610000007
T1 RESCN
/TN [REDACTED]
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:42

NO.630 0004

M O B I [REDACTED] 07 / 30 / 04 CY06DLJ2 CFX3462 ORDER DISPLAY
D04 UP PYRC
/ZRCI DPI TELECONNECT.
JENNIFER GARCIA, 800 414-2065
R1 IFR
/TW [REDACTED]
/TBE A
/PIC NONE
/LPIC NONE
/PCA OF, 10-30-03
/LPCA OF, 10-30-03
/ELCP R
/NMC
/TTRA [REDACTED]

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:42

NO.638 0005

M O B I [REDACTED] 07 / 30 / 04 CY06DLJ2 CPX3462
DO4 UP

ORDER DISPLAY
PYRC
PAGE 2

CPX407240AM Y N
[REDACTED] 20040729ORSL20040729123420040729
CY06DLJ2A.01,1FR YAXQBZ020040729 W

/EXX [REDACTED]
/LRN [REDACTED]
/BLKD
/RCU TWC
/SED 10-30-03
/ZSER 3C10000001

R1 BCR
/TN [REDACTED]
/SED 10-30-03
/ZSER 4310000002

R1 BRD
/TN [REDACTED]
/SED 10-30-03
/ZSER 4A10000003

O1 CREXA
PAGE 2 OF 3

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

PF6=FAX
PF11=BACK PRINTER ID:

MORE...

11/08/2005 15:42

NO.638 0006

MOBI [REDACTED] 07 / 30 / 04 CY06DLJ2 CPX3462 ORDER DISPLAY
D04 UP PYRC
/TN [REDACTED]
/SED 10-30-03
/ZSER 5110000004
/RMKR (A) 10-30-03
R1 HBC
/TN [REDACTED]
/SED 10-30-03
/ZSER 5810000005
R1 LNFCX
/TN [REDACTED]
/SED 10-30-03
/ZSER 5F10000006
R1 SIM
/TN [REDACTED]
/SED 10-30-03
/ZSER 6D10000008
I1 CREX1
/TN [REDACTED]
/RMKR (A) 07-29-04
PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID: MORE...

11/08/2005 15:42

NO.530 0887

MOBI [REDACTED] 07 / 30 / 04 CY06DLJ2 CFX3462 ORDER DISPLAY
D04 UP PYRC

11 SOMEK

---RMKS

RMK DAVID PIKOFF

ZQBR 800 414-2065

RMK (2) FOC

---STAT

SNO NFL

** R I S T O R Y **

STAT	VER	DATE	TIME	OPER#	USER ID	UPD CODE	MISC	BOA SWING	SEC	SUB
AO	000	072904	1335	OEH20	ZIDS772	005	AM	001	[REDACTED]	
AO	000	072904	1335	SOC5	MO5ERIES	000	MO-OK			
AO	000	072904	1335	SOC5	WRL5	000	MO-OK	000		

PAGE 2 OF 3

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX
PF11=BACK PRINTER ID:

Service Order #4

11/08/2005 15:44

NO.631 0002

MOBI [REDACTED] 07 / 25 / 04 FW1JLCK9 CA 3459 ORDER DISPLAY
D04 UP [REDACTED] BILL DATE 07-25-04 FW1JLCK9 CA 3459 PAGES
[REDACTED] Y N
DILK20040726180320040726
FW1JLCK9 1FR TAXQBZ020040726
CANC CO RSNG
ZRTI S, QS, 800 773-4967, DE, 205321
CENT BOX
OTTR [REDACTED]
TDD 07-27-04
FDT 500P
NTN [REDACTED]
QS N
AVN P
---LIST
OLN [REDACTED]
OLA [REDACTED]
OSA [REDACTED]
PAGE 1 OF 3 MORE...
PF2-SEARCH PF3-DISPLAY PF4-PRINT PF6-FAX
PF7-MAIN PF8-SCROLL PF11-BACK PRINTER ID:

*Example : does not qualify for Line Connection when
DPI customer moving from one location
to another - not ready or unknown*

11/08/2005 15:44

ND.631 0003

M O B I [REDACTED] 07 / 26 / 04 FW075369 CPX3460 ORDER DISPLAY
D04 UP PKFS
OLOC LOT 4
---DIR
ODDA [REDACTED]

---BILL
BN1 DPI TELECONNECT
BA2 INC
BA3 2997 LBJ FREEWAY
BA4 #225
PO DALLAS TX 75234
TAX ON00
TAR 000,717
RESH R4728
MAN R4728
BTN 803 Q88-[REDACTED]
IPON 50380186

---S&E

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:44

NO.631 9884

M O B I [REDACTED] 07 / 26 / 04 FW075369 CPK3460 ORDER DISPLAY
D04 UP PKFS
01 RESCH
/TN [REDACTED]
/LRCT DPI TELECONNECT,
JENNIFER GARCIA, 800 414-2065
/SED 03-24-04
/ZSER 6610000007
01 LFR
/TN [REDACTED]
/TBE A
/PIC NONE
/LPIC NONE
/PCA OF, 03-23-04

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:44

ND.631 0005

M O B I [REDACTED] 07 / 26 / 04 FW075369 CFX3460 ORDER DISPLAY
DO4 UP PXFS
PAGE 2

CPX843774AM Y N
[REDACTED] 200407270ILR20040727072320040727
FW075369B 1ER YAXQASU20040727

/LECA OF, 03-23-04

/NMC

/TTR [REDACTED]

/EKK [REDACTED]

/LAN [REDACTED]

/BLKO

/RCU TWC

/SED 03-24-04

/ZSER 3C10000001

01 AH8SC

/TN [REDACTED]

/SED 03-24-04

/ZSER 4310000002

01 BCR

/TN [REDACTED]

PAGE 2 OF 4 MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:44

NO.631 0006

M O B I [REDACTED] 07 / 26 / 04 FWO75369 CFX3460 ORDER DISPLAY
D04 UP FXFS
/SED 03-24-04
/ZSER 4A10000003
01 BRD
/TN [REDACTED]
/SED 03-24-04
/ZSER 5110000004
01 CREXI
/TN [REDACTED]
/SED 03-24-04
/ZSER 5810000005
/RMKR (A) 03-23-04
01 LNECX
/TN [REDACTED]
/SED 03-24-04
/ZSER 5F10000006
01 9LM
/TN [REDACTED]
/SED 03-24-04
/ZSER 6D10000006
PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:44

NO.631 0007

M O B I [REDACTED] 07 / 26 / 04 FW075369 CPK3460 ORDER DISPLAY
D04 UP PKFS
01 SOMEK
/BI WNR
---RMKS
RMK (Z) EOC
ZCER 800 414-2065
---RSCM
G1 TN [REDACTED]
FA [REDACTED] /LOC LOT 4/RT 1201
/RZ 13
00E AR06-0-13-02/EXK 843 774/TN
[REDACTED] /LPS/DF F04001

PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:44

NO.631 0000

MOBI [REDACTED] 07 / 26 / 04 TW075369 CPX3460 ORDER DISPLAY
DOA UP [REDACTED] EXTS
BILL DATE 07-26-04 TW075369 CPX3460 PAGE 1

CPX343774AM Y N
[REDACTED] 20040727DTLN20040727072320040727
TW075369C 1FR YAXQA8U20040727 W

ZRTI S,Q5,000 773-4967,DP,205321

ICENTROX

FDD 07-27-04

OTN [REDACTED]

ITTRA [REDACTED]

---LIST

OLN [REDACTED]

OLA [REDACTED]

OSA [REDACTED]

OLOC [REDACTED]

ILN [REDACTED]

ILA [REDACTED]

PAGE

1 OF

4

PF2=SEARCH

PF3=DISPLAY

PF4=PRINT

PF6=FAX

MORE...

PF7=MAIN PF0=SCROLL

PF11=BACK PRINTER ID:

11/08/2005 15:44

NO.631 0009

M O B I [REDACTED] 07 / 26 / 04 TW075369 CPX3460 ORDER DISPLAY
D04 UP PXF5
ISA [REDACTED]
IDZIF [REDACTED]
INFCT [REDACTED]
---DIR
IDDA [REDACTED]

IDEL A1
---BILL
IBN1 DPI TELECONNECT
IBA2 INC
IBA3 2997 LBJ FREEWAY
IBA4 #225
IPO DALLAS TX 75234
ITAX 0N00
I2PTKY
ITAR 000,717
ISS 000-00-0000;N
IRESHR4728
PAGE 1 OF 4
PF2-SEARCH PF3-DISPLAY PF4-PRINT PF6-FAX MORE...
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:44

NO.631 0010

MOBI [REDACTED] 07 / 26 / 04 TW075369 CPK3460 ORDER DISPLAY
D04 UP PKFS
IMAN R4728
IBTN 803 Q88- [REDACTED]
IPON 50380186
---S4E
I1 RESCN
/TN [REDACTED]
/ZNCI DFI TELECONNECT, JEFF
GARZA, 800 414-2065
I1 LFR
/TN [REDACTED]
/TBE A
/PIC NONE

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:44

NO.631 D011

M O B I [REDACTED] 07 / 26 / 04 TW075369 CPK3460
004 UP

ORDER DISPLAY
BKFS
PAGE 2

CPK843774AM Y N
[REDACTED] 20040727DILN20040727072320040727
TW075369C 1FR YAKQA8U20040727 W

/LPIC NONE
/PCA OF, 07-27-04
/LPCA OF, 07-27-04
/NAC
/TIRA [REDACTED]
/EXK [REDACTED]
/LRN [REDACTED]
/BLKD
/ACU TNC
I1 BCR
/TN [REDACTED]
I1 BRD
/TN [REDACTED]
I1 CREX1
/TN [REDACTED]

PAGE 2 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF9=SCROLL

MORE...
PF6=FAX
PF11=BACK PRINTER ID:

11/09/2005 15:44

NO.631 D012

M O B I [REDACTED] 07 / 26 / 04 TW075369 CPK3460 ORDER DISPLAY
D04 UP PKFS
/RMKR (A) 03-23-04
I1 AH8SC
/TN [REDACTED]
I1 9EM
/TN [REDACTED]
I1 LNPOX
/TN [REDACTED]
I1 SOMEK
---RMKS
RMK DAVID PIKOFF
ZCER 800 414-2065
RMK (Z) FOC
---ASGM
C1 TN [REDACTED]
FA [REDACTED]
2201/R2 13
IOE AA05-0-16-25/EKK [REDACTED]/TN
[REDACTED]/LPS/DF F04001
/DTP EXJ
PAGE 2 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID: MORE...

11/08/2005 15:44

NO.631 0013

M O B I [REDACTED] 07 / 26 / 04 TW075369 CPX3460 ORDER DISPLAY
D04 UP [REDACTED] PXFS
G2 WC [REDACTED]/CT
IF1 /CA 5/PR 608/DE F04001/PRO Y
/BP 8/OBP 190/TEA PED 163 RD
44; EXJ/TPR 220103
IF2 /CA 202/PR 190/BP 15/TEA F
[REDACTED] CBW
---STAT
SNO NF1
RAWL 1
NFE 1

PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Service Order #5

11/08/2005 15:47

NO.632 0002

M O B I [REDACTED] 08 / 04 / 04 DRTV0330 CPX3466 ORDER DISPLAY
D04 UP [REDACTED] POFS
[REDACTED] BILL DATE 08-04-04 DRTV0330 CPX3466 PAGE 1
CPX [REDACTED] AM YNN
20040804HLWD20040804070020040804
DRTV0330A /UEPRXYAQ57M20040804
2RTI \$,QS,800 773-4967,SS,205321
OAEEN104B, UEPRX
QITRA954 920
CENT ROY
RUSO NR2900N8
CRO NR2900N8
FDT 600P
QS N
---LIST
OLN [REDACTED]
OLA [REDACTED]
OSA [REDACTED]
ULOC [REDACTED]
ODZI [REDACTED]
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Example : does not qualify for line connection waiver

8/4/04 disconnect UNE-P OPI Customer

*8/4/04 new connect same OPI Customer to resale
with no purchased features*

8/7/04 disconnect account

*Not qualified due to no purchased features
and not resq on winner customer*

11/03/2005 15:47

NO.632 0003

MOBI [REDACTED] 08 / 04 / 04 DRTV0330 CPK3466 ORDER DISPLAY
D04 UP PQFS
---BILL
IWM1 DPI TELECONNECT
IBA2 INC
IBA3 2997 LBJ FREEWAY
IBA4 #225
IPO DALLAS TX 75234
TAR 019,801
BTN 561 Q96 [REDACTED]
IDCR CC
OBIR BSBD
OBIR BSBCN
MAN C104B
IPON 50097718C
---S6E
01 UEPRC/TN [REDACTED]/TBE A
/LPIC NONE/FIC NONE
/PCA OF, 04-07-04
/LPCA OF, 04-07-04
/TTRA [REDACTED]/EXK [REDACTED]
PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0004

M O B I [REDACTED] 08 / 04 / 04 DRV0330 CFX3466 ORDER DISPLAY
D04 UP [REDACTED] POPS
/LRN [REDACTED]/BLKD/AECN 104B
/SED 04-07-04/ZSER 7410000009
01 CREKA/TN [REDACTED]
/SED 04-07-04/ZSER 7B1000000A
/RMKR (A) 04-07-04/AECN 104B
01 ESC /TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 821000000B
01 ESM /TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 891000000C
01 ESX /TN [REDACTED]

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0005

M O B I [REDACTED] 08 / 04 / 04 DRTV0330 CPK3466
D04 UP

ORDER DISPLAY
PQFS
PAGE 2

CPK954920AM YNN
[REDACTED] 20040804HLWD20040804070020040804
DRTV0330A /UEPRXYAXQB7M20040804
/AECN 104B/SED 04-07-04
/ZSER 901000000D
O1 RRG /TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 971000000E
O1 LNPCK/TN [REDACTED]
/SED 04-07-04/ZSER 5F10000006
/AECN 104B
O1 NSS /TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 9E1000000F
O1 NNMCR/TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 3B10000010
O1 UEPLX/TN [REDACTED]
PAGE 2 OF 3
PF2-SEARCH PF3-DISPLAY PF4-PRINT
PF7-MAIN PF8-SCROLL

MORE...

PF6-FAX
PF11-BACK PRINTER ID:

11/08/2005 15:47

NO.632 0006

M O B I [REDACTED] 08 / 04 / 04 DRTV0330 CPX3465 ORDER DISPLAY
D04 UP PQFS
/AECN 104B/SED 04-07-04
/ZSER 4210000011
01 DEPVF/TN [REDACTED]
/AECN 104B/SED 04-07-04
/ZSER 4910000012
01 UNECN/TN [REDACTED]
/ZRCI DPI TELECONNECT, LUIS
ACOSTA, 800 414-2065
/AECN 104B/SED 04-07-04
/ZSER 5010000013
01 SOMEK/BI WNR
---RMKS
RMK (Z) FOC
RMK ORDER ISSUED TO SWITCH BACK
TO RESALE. OIB STAN
ZCER 800 414-2065
---ASGM
ACSO CRE02900W8
G1 TN [REDACTED]
PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 P007

MOBI [REDACTED] 08 / 04 / 04 NR2900N8 CPX3466 ORDER DISPLAY
D04 UP [REDACTED] PQFS
BILL DATE 08-04-04 NR2900N8 CPX3466 PAGE 1

CPX954920AM YNN
[REDACTED] 20040804HIND20040804070020040804
NR2900N8A47201FR YAXQB7M20040804 W
ZRTI S,QS,800 773-4967,SS,205321
ITTRA954 920
ICENTR0X
RRSO DRTV0330
CRO DRTV0330
SEQ (A) DRTV0330, [REDACTED]
CFAC 1

---LIST

ILN

ILA

ISA

ILOC

IDZII

IFCT

PAGE

1 OF 3

PF7-MAIN

PF8-SCROLL

PF2-SEARCH

PF3-DISPLAY

PF4-PRINT

PF11=BACK

PRINTER ID:

PF6-FAX

MORE...

11/06/2005 15:47

NO.632 0008

M O B I

DO4 UP

---DIR

IDDA

08 / 04 / 04 NR2900NB CPX3466

ORDER DISPLAY

PQFS

IDEL A1, B1

IZDDE

---BILL

IBN1 DPI TELECONNECT

IBA2 INC

IBA3 2997 LBJ FREEWAY

IBA4 #225

IPO DALLAS TX 75234

ITAR 019.801

IBTN 561 Q88-

ITAX 1N01

IZPTXY

ISS 000-00-0000:N

IPON 50097719C

PAGE 1 OF 3

MORE...

PF7-MAIN PF9-SCROLL

PF2=SEARCH PF3=DISPLAY PF4=PRINT

PF6=FAX

PF11=BACK PRINTER ID:

11/08/2005 15:47

NL632 0809

M O B I [REDACTED] 08 / 04 / 04 NR2900N8 CFX3466 ORDER DISPLAY
D04 00 POPS
IBIR BSB0
IBIR BSB0L
TRESHR4728
IBI RCN
---S&E
I1 RESCN/ZRCI DFI TELECONNECT,
800 414-2065,
NANCY ARANDA
/TN [REDACTED]
I1 IFR /TN [REDACTED] /TBE A
/LPIC NONE/PIC NONE/BLKD
/PCA OF, 08-04-04/BI WLC

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0010

M O B I [REDACTED] 08 / 04 / 04 NR2900N8 CFX3466
D04 UP

ORDER DISPLAY
PQFS
PAGE 2

CPX954920AM YNN
[REDACTED] 20040804HLWD20040804070020040804
NR2900N8A47201FR YAXQB7M20040804 W
/LPCA OF, 08-04-04
/TTRA [REDACTED] /EKK [REDACTED]
/LRN [REDACTED]
/ZLCP R/MHC
I1 9LM /TN [REDACTED]
I1 LNPCX/TN [REDACTED]
I1 SONEC

---RMKS
RMK (Z) FOC
RMK ORDER ISSUED TO SWITCH BACK
TO RESALE. OIB STAN
ZCBR 800 414-2065

---ASGM
RCSO CRR2900N8
G1 TN [REDACTED]

PAGE 2 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX
PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0011

M O B I [REDACTED] 08 / 07 / 04 DR541W50 CPK3469 ORDER DISPLAY
004 UP [REDACTED] PQFS
BILL DATE 08-07-04 DR541W50 CPK3469 PAGE 1

CPX054920AM Y N
[REDACTED] 20040809HLWD20040809134720040809
DR541W50A 9541FR YAXQBZ020040809

ZRTI S, QS, 800 773-4967, DP, 205321

CENT ROK

OTTR [REDACTED]

QS N

---LIST

OLN [REDACTED]

OLA [REDACTED]

OSA [REDACTED]

ODZI [REDACTED]

OLOC [REDACTED]

---DIR

ODDA [REDACTED]

PAGE 1 OF 3 MORE...
PF2-SEARCH PF3-DISPLAY PF4=PRINT PF6=FAX
PF7-MAIN PF8-SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0012

M O B I [REDACTED]
D04 UP [REDACTED]

08 / 07 / 04 DR541W50 CPX3469

ORDER DISPLAY
PQFS

---BILL

BN1 DPI TELECONNECT
BA2 INC
BA3 2997 LBJ FREEWAY
BA4 #225
PO DALLAS TX 75234
TAX 1N01
TAR 019,801
OPACT
OBIR BSB0
OBIR BSB0L
IDCR NF
RESR R4728
BTN 561 Q88- [REDACTED]
IPON 50097718D

---S&S

O1 RESCN

PAGE 1 OF 3

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX
PF11=BACK PRINTER ID:

11/09/2005 15:47

NO.632 D013

MOBI [REDACTED] 08 / 07 / 04 DR541W50 CPX3469 ORDER DISPLAY
D04 U2 [REDACTED] PQES
/TN [REDACTED]
/ERCT DPI TELECONNECT,800
414-2065,NANCY ARANDA
/SED 08-04-04
/ZSER 4A10000003
01 IER
/TN [REDACTED]
/TBE A
/PIC NONE
/LPIC NONE
/BLKD
/PCA OF, 08-04-04

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 D014

M O B I [REDACTED] 08 / 07 / 04 DR541W50 CPK3469 ORDER DISPLAY
D04 UP POF8
PAGE 2
CPX954920AM Y N
[REDACTED] 20040809HLND20040809134720040809
DR541W50A 9541FR YAKQBZ020040809
/LPCA OF, 08-04-04
/TTRA [REDACTED]
/EXK [REDACTED]
/LRN [REDACTED]
/ZLCP R
/NRC
/SED 08-04-04
/ZSER 3C10000001
O1 LNPCK
/TN [REDACTED]
/SED 08-04-04
/ZSER 4310000002
O1 9LM
/TN [REDACTED]
/SED 08-04-04
PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:47

NO.632 0015

M O B I [REDACTED] 08 / 07 / 04 DR541W50 CPK3469 ORDER DISPLAY
D04 UP PQFS
/ZSER 5110000004
Q1 SOMEQ
---RMKS
RMK (Z) FOC
---ASGM
G1 TN [REDACTED]
FA [REDACTED]
/RT 4204/CZ 9
OOE 51021-0208-0042/EXK [REDACTED]/TN
[REDACTED]/LPS
G2 WC [REDACTED]/CT
OF1 /CA PC58/PR 1442/PGS SLC5.5062
/PGSC I/CUR E ES/PRQ Y/BP 442
/OBP 569/TEA 117 N 24TH AV;
ERJ/RLC HLWDFLU0053/RLA 2403
JACKSON ST/TPR 420417
OF2 /CA 117N24A/PR 569/BP 19/TEA I
[REDACTED]
** H I S T O R Y ** #SG ROUT EOR SWING SEC SUB
PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Service Order #6

11/08/2005 15:50

NO.633 0002

MOBI [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP [REDACTED] PQFS
[REDACTED] BILL DATE 08-17-04 CR13K5G3 CA 3476
[REDACTED] Y N PAGE 1
[REDACTED] HLND20040818135020040818
CR13K5G3 N 95UEPRXYXQBZ020040818 W
CANC CO RSNS
ZRTI S, QS, 800 773-4967, DP, 205321
TTRA [REDACTED]
OCENTROX
ICENTROY
OCS 1FRCL
OTN [REDACTED]
CFAC 1
IAECN104B, UEPRX
AVN P
---LIST
LN [REDACTED]
LA [REDACTED]
SA [REDACTED]
PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

*Example: Does not qualify for Line Connection Univer
Because "C" order going to UNE.*

11/08/2005 15:50

NO.633 0003

M O B I [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP [REDACTED] PQFS
DZIP [REDACTED]
LOC [REDACTED]
---DIR
---BILL
ICBNIDPI TELECONNECT
ICBAZINC
ICBA32997 LBJ FREEWAY
ICBA4#225
ICPO DALLAS TX 75234
IBN1 OPI TELECONNECT
IBA2 INC
IBA3 2997 LBJ FREEWAY
IBA4 #225
IPO DALLAS TX 75234
TAX 1N01
IZPTXY
TAR 019,801
IBIR BSB0
IBIR BSB0N
PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/28/2005 15:50

NO.633 0004

M O B I [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
DO4 UP PQFS
IBI RCO
IDCR CC
ISS 000-00-0000;N
ORESHR4728
IMAN C104B
QBTN 561 Q88-[REDACTED]
IBTN 561 Q96-[REDACTED]
IPON 503835010
---S&E
C1 RESCH
/TN [REDACTED]
/ZRCI DPI TELECONNECT, MARTI

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:50

NO.633 0005

MOBI [REDACTED] 08 / 17 / 04 CR13KSG3 CA 3476 ORDER DISPLAY
D04 UP PQFS

PAGE 2

CA [REDACTED] AM Y N
954 [REDACTED] HLND20040818135020040818
CR13KSG3 N 950EPXYAKOBZ020040818 W

ARIM, 800 414-2065

/SED 08-17-04

/ZSER 821000000B

T1 UNECN

/TN [REDACTED]

/ZRCI DPI TELECONNECT, MARTHA

GODINEZ, 800 414-2065

C1 IFRCL

/TN [REDACTED]

/TRE A

/PIC NONE

/LPIC NONE

/PCA OF, 08-16-04

/LPCA OF, 08-16-04

/ZLCP R

PAGE

2 OF 4

PF2=SEARCH PF3=DISPLAY PF4=PRINT

PF6=FAK

MORE...

PF7=MAIN PF8=SCROLL

PF11=BACK PRINTER ID:

11/08/2005 15:58

NO.633 5006

M O B I [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP PQFS
/NMC
/TTRA [REDACTED]
/EXK [REDACTED]
/LRN [REDACTED]
/BLKD
/SED 08-17-04
/ZSER 3C10000001
T1 UEPRC
/TN [REDACTED]
/PIC NONE
/LPIC NONE
/PCA OF, 08-18-04
/LPCA OF, 08-18-04
/TTRA [REDACTED]
/EXK [REDACTED]
/LRN [REDACTED]
/TBE A
/BLKD
I1 UEPLX
PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:58

NO.633 0007

MOBI [REDACTED] 08 / 17 / 04 CR13K563 CA 3476 ORDER DISPLAY
D04 UP PQFS
/TN [REDACTED]
/BI WIC
C1 BRD
/TN [REDACTED]
/SED 08-17-04
/ZSER 4310000002
T1 BRD
/TN [REDACTED]
C1 CREX1
/TN [REDACTED]
/SED 08-17-04
/ZSER 4A10000003

PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:50

NO.633 0000

MOBI [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP [REDACTED] POPS
PAGE 3

CA [REDACTED] AM Y N
[REDACTED] HLWD20040818135020040818
CR13K5G3 N 950EPRXYAQBZ020040818 W

/RMKR (A) 08-16-04

T1 CREX1

/TN [REDACTED]

/RMKR (A) 08-18-04

CI ESC

/TN [REDACTED]

/SED 08-17-04

/ZSER 5110000004

T1 ESC

/TN [REDACTED]

CI ESM

/TN [REDACTED]

/SED 08-17-04

/ZSER 5810000005

T1 ESM

PAGE 3 OF 4

MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

PF6=FAX
PF11=BACK PRINTER ID:

11/09/2005 15:50

NO.633 0009

MOBI [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP POF8
C1 /TN [REDACTED]
ESX
/TN [REDACTED]
/SED 08-17-04
/ZSER 5F10000006
T1 ESX
/TN [REDACTED]
C1 HBG
/TN [REDACTED]
/SED 08-17-04
/ZSER 6610000007
T1 HBG
/TN [REDACTED]
R1 LNECK
/TN [REDACTED]
/SED 08-17-04
/ZSER 6D10000008
C1 NSS
/TN [REDACTED]
PAGE 3 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX MORE...
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:50

NO.633 0010

MOBI [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP PQFS
/SED 08-17-04
/ZSER 7410000009
T1 NSS
/TN [REDACTED]
C1 NNMCR
/TN [REDACTED]
/SED 08-17-04
/ZSER 7B1000000A
T1 NNMCR
/TN [REDACTED]
O1 9LM
/TN [REDACTED]

PAGE 3 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:50

NO.633 0011

MOBI [REDACTED] 08 / 17 / 04 CR13K5G3 CA 3476 ORDER DISPLAY
D04 UP PQFS

PAGE 4

CA [REDACTED] AM Y N
HLWD20040818135020040818
CR13K5G3 N 95UEPRXYAQZ020040818 W

/SED 08-17-04
/ZSER 891000000C

II UEPVE

/TN [REDACTED]

/BI WIC

II USACC

/TN [REDACTED]

II SOMECC

---RMKS

RMK DAVID PIKOFF

ZCER 800 414-2065

RMK (2) FOC

** H I S T O R Y **

STAT	VER	DATE	TIME	OPER#	USER ID	UPD CODE	MISC	EOA	SWTNG	SEC	SUB
EAO	000	081804	1450	0EN2Q	ZIDS687	009 AM		001	[REDACTED]		

PAGE 4 OF 4

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PFB=SCROLL

PF6=FAX
PF11=BACK PRINTER ID:

Service Order #7

11/08/2005 15:53

NO.534 0002

MOBI [REDACTED] 02 / 10 / 05 DRGB7383 CPK3598 ORDER DISPLAY
001 UP [REDACTED] PQFS
[REDACTED] BILL DATE 02-10-05 DRGB7383 CPK3598 PAGE 1
CPK954761AM Y N
[REDACTED] 20050210FLDS20050210093720050210
DRGB7383BWK DEPRXYAKOB1K20050210
ZRTI H, QS, 800 773-4967, OEF, 205714
RRSO NRGB7383
CENT ROY
OAECH104H, CEPRX
QS N
OTTR [REDACTED]
---LIST
OLN [REDACTED]
OLA [REDACTED]
OSA [REDACTED]
OLOC [REDACTED]
ODEI [REDACTED]
---BILL
PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

*Sample - not qualified for
Secondary Service Order Charge
waiver.*

11/08/2005 15:53

NO.634 P003

MOBI [REDACTED] 02 / 10 / 05 DRGB7383 CPX3598 ORDER DISPLAY
D04 UP PQFS
BN1 DPI TELECONNECT
BA2 INC
BA3 2997 LBJ FREEWAY
BA4 #225
PO DALLAS TX 75234
IDCR CC
BTN 561 Q96-[REDACTED]
MAN C104B
TAR 015,801
IPON 50390007D
---S6E
O1 SOMEK/BI WNR
O1 DEPRC
/TN [REDACTED]/TBE A/PIC
NONE/LPIC NONE/PCA OF,
10-15-04/LPCA OF, 10-15-04
/TTTA [REDACTED]/EXK [REDACTED]/LRN
[REDACTED]/BLKD/AECN 104B
/SED 10-15-04/ZSER 3C10000001
PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 0004

M O B I [REDACTED] 02 / 10 / 05 DRGB7383 CPX3598 ORDER DISPLAY
D04 DP PQFS
/ZDCA/BI WNR
01 BSD
/TN [REDACTED]/AECN 104B
/SED 10-15-04/ZSER 4310000002
01 CREKA
/TN [REDACTED]/SED 10-15-04
/ZSER 4A10000003/RMKN (A)
10-15-04/AECN 104B
01 ESC
/TN [REDACTED]/AECN 104E
/SED 10-15-04/ZSER 5110000004
01 ESM

PAGE 1 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 0005

MOBI [REDACTED] 02 / 10 / 05 DRGB7383 CPX3598 ORDER DISPLAY
D04 UP PQFS
PAGE 2

CPX954761AM Y N
[REDACTED] 20050210FLDS20050210093720050210
DRGB7383BMK UEPRXYAXQB1H20050210
/TN [REDACTED] /AECN 104B
/SED 10-15-04/ZSER 5810000005
01 ESX
/TN [REDACTED] /AECN 104B
/SED 10-15-04/ZSER 5F10000006
01 HBC
/TN [REDACTED] /AECN 104B
/SED 10-15-04/ZSER 6610000007
01 LNPKX
/TN [REDACTED] /AECN 104B
/SED 10-15-04/ZSER 6D10000008
01 NSS
/TN [REDACTED] /AECN 104B
/SED 10-15-04/ZSER 7410000009
01 NXMCX

PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 D006

M O B I [REDACTED] 02 / 10 / 05 DRGB7383 CPK3598 ORDER DISPLAY
D04 UP PQFS
/TN [REDACTED]/ASCN 104B
/SED 10-15-04/ZSER 781000000A
01 UEPLK
/TN [REDACTED]/ASCN 104B
/SED 10-15-04/ZSER 821000000B
01 UEPVP
/TN [REDACTED]/ASCN 104B
/SED 10-15-04/ZSER 891000000C
01 ONECN
/TN [REDACTED]/ZRCI 0P1
TELECONNECT, MARTHA GODINEZ,
800 414-2065/ASCN 104B/SED
10-15-04/ZSER 901000000D
---RMKS
RMK RCD PER HITOPS 02-10-05
RMK (Z) FOC
---ASGM
RCSO CRREUG87383
G1 TN [REDACTED]
PAGE 2 OF 4
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX MORE...
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 0007

NOBI [REDACTED] 02 / 10 / 05 DRGB7383 CPX3598 ORDER DISPLAY
D04 UP [REDACTED] PQFS
FA [REDACTED] /LOC
OOE AA43-0-13-11/EXK [REDACTED] /TN
[REDACTED] LPS/DF
F20-05-07L15-3-12
G2 MC [REDACTED]
OF1 /CA 32/PR 1092/DF
F20-06-05L02-4-17/PRO Y/BR 42
/OBP 299/TEA [REDACTED]
EXJ/TPR 410520
OF2 /CA 306NW15AV/PR 299/BR 24/TEA
F [REDACTED]

PAGE 2 OF 4 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF9=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 0000

MOBI [REDACTED] 02 / 10 / 05 NRGB7383 CFX3598

ORDER DISPLAY

DO4 UP

POFS

BILL DATE 02-10-05 NRGB7383 CFX3598

PAGE 1

CPX954761AM

Y N

[REDACTED] 20050210FLDS20050210093820050210

NRGB7383B527,1FR YAKQB1H20050210 W

ZRTI B,OS,800 773-4967,0EF,205714

RRSO DRGB7383

ICENTROX

SEQ (A) DRGB7383, [REDACTED]

ITTRA [REDACTED]

CFAC 1

---LIST

ILM

ILA [REDACTED]

ISA

ILOC

IDZIS

IFCTN

PAGE

1 OF

3

PF2=SEARCH

PF3=DISPLAY

PF4=PRINT

PF6=FAX

MORE...

PF7=MAIN

PF8=SCROLL

PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 9009

M O B I [REDACTED] 02 / 10 / 05 NRGB7383 CPX3598 ORDER DISPLAY
D04 UP PQFS
---DIR
I2ODE
IDDA [REDACTED]

IDEL A1, B1
---BILL
IBN1 DFI TELECONNECT INC
IBA2 #225
IBA3 2997 LBJ FREEWAY
IPO DALLAS TX 75234
ISS 000-00-0000;N
ITAX 1N01
I2PTXY
IBI RCN
IBTN 561 Q88-[REDACTED]
ITAR 015,801
IRESHR4728
PAGE 1 OF 3
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

MORE...

11/08/2005 15:53

NO.634 0010

M O B I [REDACTED] 02 / 10 / 05 NRGH7363 CPX3598 ORDER DISPLAY
D04 UP PQFS
IPON 50390007D
---S&E
I1 SOMEK
I1 RESCN/TN [REDACTED]
/ZRCI DPI TELECONNECT INC,
JONATHAN TORREZ, 800
414-2065
I1 1FR /TN [REDACTED]
/PIC NONE/LPIC NONE
/PCA OF, 02-10-05/TBE A/BLKD
/LPCA OF, 02-10-05/NMC
/TTRA [REDACTED]/EXK [REDACTED]

PAGE 1 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 P011

M O B I [REDACTED] 02 / 10 / 05 NRGB7383 CPK3598 ORDER DISPLAY
D04 UP [REDACTED] POFS
PAGE 2
CPK [REDACTED] AM Y N
[REDACTED] 20050210FLDS20050210093820050210
NRGB7383B527;1FR YAXQB1E20050210 W
/LRN [REDACTED] ZLCP R
I1 LNFCX
/TN [REDACTED]
I1 9LN
/TN [REDACTED]
---RMKS
ZCBR 800 414-2065
RMK RCD PER HITOPS 02-10-05
RMK SWITCH ENDUSER TO RESALE PER C
LEC
RMK (Z) FOC
---ASGM
RCSO CRRDGB7383
G1 TN [REDACTED]
FA [REDACTED]
PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:53

NO.634 0012

M O B I [REDACTED] 02 / 10 / 05 NRGB7383 CFX3598 ORDER DISPLAY
D04 UP [REDACTED] PQPS
[REDACTED] RT 4105/RZ 13
IOS AA43-0-13-11/EXK 954 761/TN
[REDACTED] LPS/DF
F20-05-07115-3-12
G2 WC [REDACTED]
IFI /CA 32/PR 1092/DF
F20-06-05102-4-17/PRO Y/BP 42
/OBR 299/TEA [REDACTED]
EKJ/TPR 410520
IF2 /CA 306NW15AV/PR 299/BP 24/TEA
F [REDACTED]
---STAT
SNO NFI
RANL 1
NFE 1
** H I S T O R Y **
STAT VER DATE TIME OPER# USER ID UPD CODE MISC EOA SWING SEC SOB
EAO 000 021005 1043 OEFLE YEWGSCB 005 AM VER NPANCK NPANCK SEC
EAO 000 021005 1043 SOCS MOSERIES 000 M2-OK 001 954761
PAGE 2 OF 3 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

Service Order #8

11/08/2005 15:56

NO.635 0002

MOBI [REDACTED] 03 / 07 / 05 CXDWR83 CPX3617 ORDER DISPLAY
D04 UP [REDACTED] PERC
BILL DATE 03-07-05 CXDWR83 CPX3617
PAGE 1

CPX336721AM Y N
[REDACTED] 20050309WS 20050309103120050309
CXDWR83A OEPXVAXQ82020050309 W

ZRTI S.QS.800 773-4967,DP,205321

TTRA [REDACTED]

OCENTROX

ICENTROY

OCS PSCL

OTN [REDACTED]

CFAC 1

IAECN9650. UEPRX

---LIST

LN

LA [REDACTED]

SA [REDACTED]

DZIP [REDACTED]

PAGE

1 OF

5

PF2=SEARCH

PF3=DISPLAY

PF4=PRINT

PF6=FAK

MORE...

PF7=MAIN

PF8=SCROLL

PF11=BACK PRINTER ID:

*Example - 1 FR + 2 free features
applied for March 2005. Order to change
to UNE 3/7/05. Does not qualify under UNE*

11/08/2005 15:56

NO.635 0883

NOBI [REDACTED] 03 / 07 / 05 CXDWK83 CPK3617 ORDER DISPLAY
D04 UP FXRC
---DIR
---BILL
ICBNIDPI TELECONNECT INC
ICBA22997 LBJ FREEWAY
ICBA3225
ICPO DALLAS TX 75234
IBN1 MOMENTUM BUSINESS
IBA2 SOLUTIONS INC
IBA3 2700 CORPORATE DR
IBA4 SUITE 200
IPO BIRMINGHAM AL 35242
TAX 0NNO
I2PTXY
TAR 397,764
IBI WPC
IBI WIPC
IESAT [REDACTED]
IBIR BSHD
IBIR BSEON
PAGE 1 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 D004

MOBI [REDACTED] 03 / 07 / 05 CXDWXR83 CPX3617 ORDER DISPLAY
DO4 UP EXRC
IBI RCU
IDCR CC
ISS 000-00-0000;N
ORESHR4728
TMAN C9650
OBTN 704 Q88-[REDACTED]
IBTN 704 Q93-[REDACTED]
IPON MUK570521A1
---S&E
C1 RESCN
/TN [REDACTED]
/ZRCI DFI TELECONNECT INC,

PAGE 1 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0005

M O B I [REDACTED] 03 / 07 / 05 CXDWXR83 CPX3617 ORDER DISPLAY
004 UP PAGE 2

CPX [REDACTED] Y N
20050309WS 20050309103120050309

CXDWXR83A GEPRXYAQEZ020050309 W

MARTHA MARTINEZ 800 414-2065

/SED 02-14-05

/ZSER 9010000000

T1 ONECN

/TN [REDACTED]

/ZRCI MOMENTUM BUSINESS, BOB

SMITH, 877 418-9972

C1 PSRCL

/TN [REDACTED]

/TBE A

/PIC NONE

/LPIC NONE

/PCA OF, 02-14-05

/LPCA OF, 02-14-05

/BLKD

PAGE

2 OF

5

PF2=SEARCH PF3=DISPLAY PF4=PRINT

PF6=FAX

MORE...

PF7=MAIN PF8=SCROLL

PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0006

MOBI [REDACTED] 03 / 07 / 05 CXDWXR83 CPX3617 ORDER DISPLAY
D04 UP PKRC
/NMC
/TTRA [REDACTED]
/EXK [REDACTED]
/LRN [REDACTED]
/SED 02-14-05
/ZSER 3C10000001
T1 UEPRC
/TN [REDACTED]
/PIC 5951
/LPIC 5124
/PCA BO, 03-09-05
/LPCA BO, 03-09-05
/TTRA 336 721
/EXK [REDACTED]
/LRN [REDACTED]
I2 UEPLX
/TN [REDACTED]
/BI WIC
Q1 TTR
PAGE 2 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0007

MOBI [REDACTED] 03 / 07 / 05 CKDWXR83 CPX3617 ORDER DISPLAY
004 UP [REDACTED] PKRC
/TN [REDACTED]
/SED 02-14-05
/ZSER 4310000002
01 AB7
/TN [REDACTED]
/SED 02-14-05
/ZSER 4A10000003
01 BRD
/TN [REDACTED]
/SED 02-14-05
/ZSER 5110000004
01 CREXA

PAGE 2 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0808

MOBI [REDACTED] 03 / 07 / 05 CXDWR83 CPK3617 ORDER DISPLAY
004 UP [REDACTED] FXRC

PAGE 3

CFX [REDACTED] AM Y N
[REDACTED] 20050309WS 20050309103120050309
CXDWR83A UEPRXYAQ82020050309 W

/TN [REDACTED]
/SED 02-14-05
/ZSER 5810000005

01 ESC
/TN [REDACTED]

/SED 02-14-05
/ZSER 5F10000006

01 ESM
/TN [REDACTED]

/SED 02-14-05
/ZSER 6610000007

01 ESX
/TN [REDACTED]

/SED 02-14-05
/ZSER 6D10000008

PAGE 3 OF 5

MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT
PF7=MAIN PF8=SCROLL

PF6=FAX
PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0009

M O B I [REDACTED] 03 / 07 / 05 CXDWXR93 CPX3617 ORDER DISPLAY
D04 UP PXRC
R1 LNPKX
/TN [REDACTED]
/SED 02-14-05
/ZSER 7410000009
O1 MFD5X
/TN [REDACTED]
/SED 02-14-05
/ZSER 7B1000000A
C1 NSS
/TN [REDACTED]
/SED 02-14-05
/ZSER 821000000B
T1 NSS
/TN [REDACTED]
C1 NNMCR
/TN [REDACTED]
/SED 02-14-05
/ZSER 891000000C
T1 NNMCR
PAGE 3 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FRX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0810

MOBI [REDACTED] 03 / 07 / 05 CKDWAR83 CPK3617 ORDER DISPLAY
D04 UP PKRC
01 /TN [REDACTED]
SIM [REDACTED]
/TN [REDACTED]
/SED 02-14-05
/ZSER 971000000E
II CREX4
/TN [REDACTED]
/CBK B
/RMKR (A) 03-09-05
/BI WNR
II ESCRT
/TN [REDACTED]

PAGE 3 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/09/2005 15:56

NO.635 2011

M O B I [REDACTED] 03 / 07 / 05 CKDWXR03 CPX3617
D04 UP

ORDER DISPLAY
PXRC
PAGE 4

CPX [REDACTED] AM Y N
20050309ms 20050305103120050309
CKDWXR03A UEPRXYAQ8Z020050309 W

11 ESF
/TN [REDACTED]
11 ESXDC
/TN [REDACTED]
11 GCR
/TN [REDACTED]
/VID 3624
11 NSQ
/TN [REDACTED]
11 NSY
/TN [REDACTED]
11 UEPVY
/TN [REDACTED]
/BI WIC
11 USACC

PAGE 4 OF 5 MORE...
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

11/08/2005 15:56

NO.635 0012

M O R I [REDACTED] 03 / 07 / 05 CKNWCR83 CPK3617 ORDER DISPLAY
D04 UP [REDACTED] FXRC
/TN [REDACTED]
I1 SOMECH
---RMKS
ACC [REDACTED]
RMK BOB SMITH
IRMR(A) ADD CREX4 TO [REDACTED]
ZCBR 877 418-9972
IRMR(B) ADD CREX4 TO [REDACTED]
RMK (Z) FOC
---ASCH
G1 TN [REDACTED]
FA [REDACTED]
/RT 2108/CZ 9
ROE ER31-9-01-20/EXK 336 741/TN
[REDACTED] LPS
G2 WC [REDACTED]
F1 /CA FPG84/PR 2145/PGS DIS1,
2122/PGSC 1/CUR E ES/PRQ Y/BE
0/TIDC WNSLNCFIDISCS0101/TIDE
PAGE 4 OF 5
PF2-SEARCH PF3-DISPLAY PF4-PRINT PF6-FAX
PF7-MAIN PF8-SCROLL PF11-BACK PRINTER ID: MORE...

Exhibit PLF-8

Tariff

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: December 2, 2002
BY: President - South Carolina
Columbia, South Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

Sixth Revised Page 33.4
Cancels Fifth Revised Page 33.4

EFFECTIVE: December 16, 2002

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.18 (DELETED) (Cont'd)

(D)

A13.19 TouchStar® Service

A13.19.1 Applications

- A. TouchStar® service is a group of central office call management features offered in addition to basic telephone service. TouchStar® service consists of the following features:

A13.19.2 Definitions of Feature Offerings

- A. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: October 18, 2007
BY: President - South Carolina
Columbia, South Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

Fourth Revised Page 33.4.1
Cancels Third Revised Page 33.4.1

EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**A. Call Return (Cont'd)**

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call is from a RingMaster service customer, the telephone number transmitted and available for voice-back will be the main Directory Number rather than any dependent RingMaster service number.

(T)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

C. Personalized Ring 6 a.k.a. Call Selector

(T)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

(T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 and a call is received from a telephone number on the **Personalized Ring 6** screening list while the line is in use, the Call Waiting tone will also be distinctive.

(T)

When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective** Call Forwarding list, the **Selective** Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

(T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)

D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding

(T)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**E. Call Block**

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence.

(T)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number.

Only calls from within the same TouchStar service capable area are traceable using Call Tracing.

(T)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling party number information via Caller ID - Basic is not available on operator handled calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**H. Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery)**

(T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of fifteen characters is allowed for transmission of the Directory Name.

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

(T)

Caller ID also includes Anonymous Call **Blocking** where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle).

(T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

(T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(T)

If the incoming call originates from a customer-provided pay telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

(T)

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display.

I. Calling Number Delivery Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis. A service order is required to establish or remove this feature.

The transmission of the Directory Number and/or Directory Name can be temporarily enabled on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to allow transmission of the Directory Number and Directory Name information.

Calling Number Delivery Blocking - Permanent is available to certain customers as described in A13.19.3.A.9 at no charge.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)

J. Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

K. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called Directory Numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office, shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

(T)

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

L. (Obsoleted, See Section A113.)

M. *Anonymous Call Blocking a.k.a.* Anonymous Call Rejection

(T)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When *Anonymous Call Blocking* is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by *Anonymous Call Blocking* regardless of the current state of the *Anonymous Call Blocking* customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue *Anonymous Call Blocking*. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

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Seventh Revised Page 33.4.2.1.1
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EFFECTIVE: December 9, 1997

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.2 Definitions of Feature Offerings (Cont'd)****N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery) (Cont'd)**

(M)

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold.
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle).

O. Enhanced Caller ID (With Call Management)

(N)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

(N)

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9 of this Tariff. This feature must be ordered separate from Enhanced Caller ID with Call Management.

(N)

Call disposition options provided with Enhanced Caller ID with Call Management include:

(N)

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

(N)

(N)

(N)

(N)

(N)

(N)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

(N)

Material previously appearing on this page now appears on page(s) 33.4.2.1.0.1 of this section.

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Original Page 33.4.2.1.2

EFFECTIVE: April 15, 1998

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.2 Definitions of Feature Offerings (Cont'd)****P. BusyConnect**

(N)

BusyConnect is an optional network feature which will be available in central offices where facilities permit on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

(N)

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

(N)

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4)

(N)

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Cancels Fourteenth Revised Page 33.4.2.2

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.3 Regulations and Limitations of Service**A. The following limitations apply:**

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. Per use Call Return, per use Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.
3. TouchStar service features are available to single- and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect will not work with rotary dial in most offices. Caller ID Basic and Caller ID are available to single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or Centrex service customers. Caller ID Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking (BCLID) cannot be provisioned for: Basic 911, FCO, FX, or customers requesting Dual Service arrangements. (T)
4. TouchStar service basic features cannot be provisioned with party-line service, Toll Terminals, Trunks, or some Remote Switching Locations.
5. Appropriate Service Charges apply except during Company designated periods of special promotion. Applicable Service Charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The Service Charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
6. This Tariff sets forth minimum and maximum rates for TouchStar service as described in A13.19.4. The applicable rates are those specified in the current price list on file with the Public Service Commission and available at all customer center locations. (T)
7. The Company may increase or decrease rates within the specified ranges in this Tariff following thirty days notice to the commission. Notification of existing customers will be as follows: (a) rate increases - thirty day advance notification, (b) rate decreases - notification coincident with price adjustment.
8. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features. (T)
9. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. (T)
10. Calling number Delivery Blocking - Permanent is available at no charge to the following customer groups:
 - a. Law enforcement and crisis intervention agencies as follows:

The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;

The agency should establish that the forwarding of numbers/names through Caller ID - Basic, Caller ID, or Call Tracking would seriously impair or prevent it from performing its business and;

The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in A2.5.1. (T)
 - b. Subscribers of non-published (private) listing and non-listed (semi-private) listing services as described in Section A6. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.3 Regulations and Limitations of Service (Cont'd)****A. The following limitations apply: (Cont'd)**

11. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of these subscribers. Resale of this information is prohibited.
12. Calling party information via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking are not available on operator handled calls.
13. The Company's liability arising out of the provision of any Touchstar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.
14. TouchStar service features are not available on trunks except as specifically noted in 2 preceding.
15. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
16. Per use Call Return, Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.

A13.19.4 Rates and Charges**A. Residence - Individual Features****(1) Call Return¹**

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per line	\$ -	\$8.00	NSS	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use ²	-	-	BCR	

(2) Repeat Dialing¹

(a) Per line		5.95	NSQ	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use ²	-	-	BRD	

(3) BusyConnect³

(a) Per use	2.00	-	NA	(1)
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(4) Personalized Ring 6

		Monthly Rate	USOC	
(a) Per line		5.95	NSK	
(5) Selective Call Forwarding				
(a) Per line		5.95	NCE	
(6) Call Block				
(a) Per line		7.00	NSY	
(7) Call Tracing				
(a) Per line		5.95	NST	
(8) Caller ID Basic				
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)		8.99	NSD	

Note 1: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

Note 2: Denial of per use Call Return and denial of per use Repeat Dialing should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 3: Denial of per use BusyConnect can be obtained using the Repeat Dialing denial of per use USOC BRD.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****A. Residence - Individual Features (Cont'd)****(9) Caller ID**

	Monthly Rate	USOC
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	\$9.99	NXMCR
(10) Caller ID (without Anonymous Call Blocking)		
(a) Per line per Multi-Line Hunt Group arrangement	9.99	NXMMN
(11) Anonymous Call Blocking		
(a) Per line	5.95	HBV
(12) Calling Number Delivery Blocking Permanent ¹		
(a) Per line (chargeable)	2.00	NOBPC
(13) Calling Number Delivery Blocking - Permanent (Non-Published and Non-Listed Customers)		
(a) Per line	-	NOBPP

B. Business - Individual Features**(1) Call Return²**

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per line	\$-	\$6.50	NSS	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use	-	-	BCR	
(2) Repeat Dialing ²				
(a) Per line	-	6.50	NSQ	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use	-	-	BRD	
(3) BusyConnect ³				
(a) Per use	2.00	-	NA	(1)
(4) Call Selector				
		Monthly Rate	USOC	
(a) Per line		\$6.50	NSK	
(5) Preferred Call Forwarding				
(a) Per line		6.00	NCE	
(6) Call Block				
(a) Per line		6.50	NSY	
(7) Call Tracing				
(a) Per line		6.50	NST	

Note 1: Denial of per use Call Return, denial of per use Repeat Dialing and Calling Number Delivery Blocking - Permanent should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

Note 3: Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of per use USOC BRD.

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Cancels Fifth Revised Page 33.4.4.0.1

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****B. Business - Individual Features (Cont'd)****(8) Caller ID - Basic**

	Monthly Rate	USOC	
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	\$11.00	NSD	
(9) Caller ID - Deluxe (with ACR)			
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	12.50	NXMCR	(I)
(10) Caller ID - Deluxe (without ACR)			
(a) Per line per Multi-Line Hunt Group arrangement	12.50	NXMMN	(I)
(11) Anonymous Call Rejection			
(a) Per line	4.00	IBY	
(12) Enhanced Caller ID (with ACR)			
(a) Per line	17.00	NXECR	
(13) Enhanced Caller ID With Call Management (with ACR and Call Forwarding Don't Answer)¹			
(a) Per line	17.00	NCACR	
(14) Enhanced Caller ID With Call Management (with ACR)			
(a) Per line	17.00	NIACR	

Note 1: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are in A13.9. (T)

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SOUTH CAROLINA
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****B. Business - Individual Features (Cont'd)****(15) Calling Number Delivery Blocking - Permanent¹**

	Monthly Rate	USOC
(a) Per line, special agency (no charge) ²	\$ -	NOB
(b) Per line (no charge) (Non-Published and Non-Listed Customers)	-	NOBPP
(c) Per line (chargeable)	2.00	NOBPC

C. Per Subscription**1. Business PBX or MLHG****a. Call Tracking-Bulk Calling Line Identification (BCLID)****(1) Per Line/Trunk Arrangement³**

	Nonrecurring Charge	USOC	
(a) Per DID arrangement	\$500.00	NXB	(T)
(b) Per Non-DID arrangement	500.00	NXK	(T)
(2) Per Calling-Number-Delivered Usage Charge			
	Quantity of Calls	Rate Per Call	USOC
(a) First 50,000		\$.03	NA (T)
(b) 50,001 - 400,000		.02	NA (T)
(c) Over 400,000		.01	NA (T)

Note 1: Denial of per use Call Return, denial of per use Repeat Dialing and Calling Number Delivery Blocking - Permanent should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 2: This feature is only available as specified in A13.19.3.A.10, preceding.

Note 3: The rate includes a data set located in the central office. A Type 2463 four-wire local channel is required and should be ordered from the Private Line Service Tariff, Section B3.

SOUTHERN BELL TELEPHONE
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

D. (Obsoleted, See Section A113.)

(O)(T)

A13.20 Customized Code Restrictions (CCR)

A13.20.1 General

- A. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800 calling.

Price List

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GENERAL EXCHANGE PRICE LIST

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.18 (DELETED) (Cont'd)**

(D)

A13.19 TouchStar[®] Service**A13.19.1 Applications**

- A. TouchStar[®] service is a group of central office call management features offered in addition to basic telephone service. TouchStar[®] service consists of the following features:

A13.19.2 Definitions of Feature Offerings

- A. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**A. Call Return (Cont'd)**

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call is from a RingMaster service customer, the telephone number transmitted and available for voice-back will be the main Directory Number rather than any dependent RingMaster service number. (T)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

C. Personalized Ring 6 a.k.a. Call Selector

(T)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 and a call is received from a telephone number on the **Personalized Ring 6** screening list while the line is in use, the Call Waiting tone will also be distinctive. (T)

When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective** Call Forwarding list, the **Selective** Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**D. *Selective Call Forwarding a.k.a. Preferred Call Forwarding***

(T)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**E. Call Block**

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to *Selective Call Forwarding* and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence.

(T)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number.

Only calls from within the same TouchStar service capable area are traceable using Call Tracing.

(T)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling party number information via Caller ID - Basic is not available on operator handled calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**H. Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery)**

(T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of fifteen characters is allowed for transmission of the Directory Name.

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

(T)

Caller ID also includes Anonymous Call **Blocking** where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle).

(T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

(T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(T)

If the incoming call originates from a customer-provided pay telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

(T)

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display.

I. Calling Number Delivery Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis. A service order is required to establish or remove this feature.

The transmission of the Directory Number and/or Directory Name can be temporarily enabled on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to allow transmission of the Directory Number and Directory Name information.

Calling Number Delivery Blocking - Permanent is available to certain customers as described in A13.19.3.A.9 at no charge.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**J. Calling Number Delivery Blocking - Per Call**

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

K. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called Directory Numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office, shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number. (T)

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

L. (Obsoleted, See Section A113.)**M. Anonymous Call Blocking a.k.a. Anonymous Call Rejection**

(T)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call **Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue Anonymous Call **Blocking**. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.2 Definitions of Feature Offerings (Cont'd)****N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery) (Cont'd)**

(M)

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle).

O. Enhanced Caller ID (With Call Management)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

(N)

(N)

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9 of this Tariff. This feature must be ordered separate from Enhanced Caller ID with Call Management.

(N)

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

(N)

(N)

(N)

(N)

(N)

(N)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

(N)

Material previously appearing on this page now appears on page(s) 33.4.2.1.0.1 of this section.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.2 Definitions of Feature Offerings (Cont'd)****P. BusyConnect**

BusyConnect is an optional network feature which will be available in central offices where facilities permit on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4)

(N)

(N)

(N)

(N)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.3 Regulations and Limitations of Service**A. The following limitations apply:**

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. Per use Call Return, per use Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.
3. TouchStar service features are available to single- and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect will not work with rotary dial in most offices. Caller ID Basic and Caller ID are available to single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or Centrex service customers. Caller ID Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking (BCLID) cannot be provisioned for: Basic 911, FCO, FX, or customers requesting Dual Service arrangements. (T)
4. TouchStar service basic features cannot be provisioned with party-line service, Toll Terminals, Trunks, or some Remote Switching Locations.
5. Appropriate Service Charges apply except during Company designated periods of special promotion. Applicable Service Charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The Service Charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
6. This Tariff sets forth minimum and maximum rates for TouchStar service as described in A13.19.4. The applicable rates are those specified in the current price list on file with the Public Service Commission and available at all customer center locations. (T)
7. The Company may increase or decrease rates within the specified ranges in this Tariff following thirty days notice to the commission. Notification of existing customers will be as follows: (a) rate increases - thirty day advance notification, (b) rate decreases - notification coincident with price adjustment.
8. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features. (T)
9. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. (T)
10. Calling number Delivery Blocking - Permanent is available at no charge to the following customer groups:
 - a. Law enforcement and crisis intervention agencies as follows:

The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;

The agency should establish that the forwarding of numbers/names through Caller ID - Basic, Caller ID, or Call Tracking would seriously impair or prevent it from performing its business and;

The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in A2.5.1. (T)
 - b. Subscribers of non-published (private) listing and non-listed (semi-private) listing services as described in Section A6. (T)

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: May 16, 2008
BY: President - South Carolina
Columbia, South Carolina

GENERAL EXCHANGE PRICE LIST

Fourth Revised Page 33.4.3
Cancels Third Revised Page 33.4.3
EFFECTIVE: June 1, 2008

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.3 Regulations and Limitations of Service (Cont'd)****A. The following limitations apply: (Cont'd)**

11. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of these subscribers. Resale of this information is prohibited.
12. Calling party information via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking are not available on operator handled calls.
13. The Company's liability arising out of the provision of any Touchstar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.
14. TouchStar service features are not available on trunks except as specifically noted in 2 preceding.
15. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
16. Per use Call Return, Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.

A13.19.4 Rates and Charges**A. Residence - Individual Features****(1) Call Return¹**

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per line	\$ -	\$8.00	NSS	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use ²	-	-	BCR	

(2) Repeat Dialing¹

(a) Per line		5.95	NSQ	
(b) Per use	2.00	-	NA	(1)
(c) Denial of per use ²	-	-	BRD	

(3) BusyConnect³

(a) Per use	2.00	-	NA	(1)
-------------	------	---	----	-----

(4) Personalized Ring 6

	Monthly Rate	USOC
(a) Per line	5.95	NSK

(5) Selective Call Forwarding

(a) Per line	5.95	NCE
--------------	------	-----

(6) Call Block

(a) Per line	7.00	NSY
--------------	------	-----

(7) Call Tracing

(a) Per line	5.95	NST
--------------	------	-----

(8) Caller ID Basic

(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	8.99	NSD
--	------	-----

Note 1: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

Note 2: Denial of per use Call Return and denial of per use Repeat Dialing should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 3: Denial of per use BusyConnect can be obtained using the Repeat Dialing denial of per use USOC BRD.

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: May 16, 2008
BY: President - South Carolina
Columbia, South Carolina

GENERAL EXCHANGE PRICE LIST

Fifth Revised Page 33.4.4
Cancels Fourth Revised Page 33.4.4
EFFECTIVE: June 1, 2008

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****A. Residence - Individual Features (Cont'd)****(9) Caller ID**

	Monthly Rate	USOC
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	\$9.99	NXMCR
(10) Caller ID (without Anonymous Call Blocking)		
(a) Per line per Multi-Line Hunt Group arrangement	9.99	NXMMN
(11) Anonymous Call Blocking		
(a) Per line	5.95	IBY
(12) Calling Number Delivery Blocking Permanent ¹		
(a) Per line (chargeable)	2.00	NOBPC
(13) Calling Number Delivery Blocking - Permanent (Non-Published and Non-Listed Customers)		
(a) Per line	-	NOBPP

B. Business - Individual Features**(1) Call Return²**

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per line	\$-	\$6.50	NSS	
(b) Per use	2.00	-	NA	(I)
(c) Denial of per use	-	-	BCR	
(2) Repeat Dialing ²				
(a) Per line	-	6.50	NSQ	
(b) Per use	2.00	-	NA	(I)
(c) Denial of per use	-	-	BRD	
(3) BusyConnect ³				
(a) Per use	2.00	-	NA	(I)
(4) Call Selector				

	Monthly Rate	USOC
(a) Per line	\$6.50	NSK
(5) Preferred Call Forwarding		
(a) Per line	6.00	NCE
(6) Call Block		
(a) Per line	6.50	NSY
(7) Call Tracing		
(a) Per line	6.50	NST

Note 1: Denial of per use Call Return, denial of per use Repeat Dialing and Calling Number Delivery Blocking - Permanent should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

Note 3: Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of per use USOC BRD.

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: October 18, 2007
BY: President - South Carolina
Columbia, South Carolina

GENERAL EXCHANGE PRICE LIST

First Revised Page 33.4.4.0.1
Cancels Original Page 33.4.4.0.1

EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****B. Business - Individual Features (Cont'd)****(8) Caller ID - Basic**

	Monthly Rate	USOC	
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	\$11.00	NSD	
(9) Caller ID - Deluxe (with ACR)			
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)	12.50	NXMCR	(I)
(10) Caller ID - Deluxe (without ACR)			
(a) Per line per Multi-Line Hunt Group arrangement	12.50	NXMMN	(I)
(11) Anonymous Call Rejection			
(a) Per line	4.00	HBV	
(12) Enhanced Caller ID (with ACR)			
(a) Per line	17.00	NXECR	
(13) Enhanced Caller ID With Call Management (with ACR and Call Forwarding Don't Answer)¹			
(a) Per line	17.00	NCACR	
(14) Enhanced Caller ID With Call Management (with ACR)			
(a) Per line	17.00	NIACR	

Note 1: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are in A13.9. (T)

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: October 1, 2005
BY: President - South Carolina
Columbia, South Carolina

GENERAL EXCHANGE PRICE LIST

Original Page 33.4.4.1

EFFECTIVE: October 1, 2005

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar® Service (Cont'd)****A13.19.4 Rates and Charges (Cont'd)****B. Business - Individual Features (Cont'd)****(15) Calling Number Delivery Blocking - Permanent¹**

	Monthly Rate	USOC
(a) Per line, special agency (no charge) ²	\$ -	NOB
(b) Per line (no charge) (Non-Published and Non-Listed Customers)	-	NOBPP
(c) Per line (chargeable)	2.00	NOBPC

C. Per Subscription**1. Business PBX or MLHG****a. Call Tracking-Bulk Calling Line Identification (BCLID)****(1) Per Line/Trunk Arrangement³**

	Nonrecurring Charge	USOC	
(a) Per DID arrangement	\$500.00	NXB	(T)
(b) Per Non-DID arrangement	500.00	NXX	(T)
(2) Per Calling-Number-Delivered Usage Charge			
	Quantity of Calls	Rate Per Call	USOC
(a) First 50,000		\$.03	NA (T)
(b) 50,001 - 400,000		.02	NA (T)
(c) Over 400,000		.01	NA (T)

Note 1: Denial of per use Call Return, denial of per use Repeat Dialing and Calling Number Delivery Blocking - Permanent should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

Note 2: This feature is only available as specified in A13.19.3.A.10. preceding.

Note 3: The rate includes a data set located in the central office. A Type 2463 four-wire local channel is required and should be ordered from the Private Line Service Tariff, Section B3.

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: October 1, 2005
BY: President - South Carolina
Columbia, South Carolina

GENERAL EXCHANGE PRICE LIST

Original Page 33.4.5

EFFECTIVE: October 1, 2005

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

D. (Obsoleted, See Section A113.)

(O)(T)

A13.20 Customized Code Restrictions (CCR)

A13.20.1 General

- A. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800 calling.

Exhibit PLF-9

1 I'm not sure that we could do that.

2 Q. Does dPi provide -- excuse me, does
3 dPi charge its customers for BRD and other
4 types of denials of use blocks?

5 A. No, only in the event that we are
6 charged.

7 Q. And BellSouth doesn't charge dPi for
8 those blocks; correct?

9 A. I know in North Carolina they don't.

10 Q. Other than dPi's litigation over
11 these promotional credits does dPi currently
12 involved in litigation with any other ILECs?

13 A. I believe we're still involved in a
14 minor proceeding with SBC over some
15 overcharges, or I guess now AT&T over some
16 overcharging, that's with a number of
17 different telephone companies are involved in
18 that one.

19 Q. And where is that case pending?

20 A. South Texas somewhere.

21 Q. Is it in court or for a state
22 utility commission?

23 A. It's a good question, but court.

24 Q. Other than that and of course the
25 cases with BellSouth has dPi been involved in

Exhibit PLF-10


[Home](#)
[Products](#)
[My Account](#)
[Contact Us](#)
[About Us](#)
[Call Us Toll-Free at: 1-877 JOIN DPI \(564-6374\)](#)
[Select Provider > Select Package > Select Services > Order Summary > Address / Customer Info > Make Payment > Account Summary](#)

Please select additional features/services for your monthly plan.

* Click on the feature/service name to view a description

Quote		Call Features	
Basic	Total: \$39.99	<input type="checkbox"/> Call Forwarding *	\$7.00
Unlimited Local Calling		<input type="checkbox"/> Busy Redial *	\$7.00
dPi Club Program		<input type="checkbox"/> Call Return *	\$7.00
First Month Rate: \$39.99		<input type="checkbox"/> Caller ID *	\$11.00
Upgrades	Total Upgrades: \$0.00	<input type="checkbox"/> 3 Way Calling *	\$7.00
	Grand Total: \$39.99	<input type="checkbox"/> Call Waiting *	\$7.00
	(Excluding Taxes and Fees)	<input type="checkbox"/> Call Trace *	\$7.00
		<input type="checkbox"/> Speed Dial *	\$7.00
		<input type="checkbox"/> Call Block *	\$7.00
		Special Offers	
		<input type="checkbox"/> Grace Days/Extension (1st month free) *	\$2.50
		<input type="checkbox"/> The dPi Club Program (1st month free) *	\$3.00
		<input type="checkbox"/> The dPi Club Program, Gold Package (1st month free) *	\$5.00
		Internet	
		<input type="checkbox"/> dPi Net *	\$11.99
		Listing	
		<input type="checkbox"/> Non-Published Listing *	\$7.00
		Long Distance	
		<input type="checkbox"/> Long Distance - 2,000 Anytime Minutes 877-260-2763 *	\$13.00
		<input type="checkbox"/> Long Distance - 500 Anytime Minutes 877-260-2763 *	\$10.00
		<input type="checkbox"/> Long Distance - 200 Anytime Minutes 877-260-2763 *	\$6.00
		<input type="checkbox"/> Long Distance - 100 Anytime Minutes 877-260-2763 *	\$3.50
		Lifeline	
		Lifeline Credit *	(\$13.50)
		Link Up America Credit *	(\$30.00)
		Package	
		<input type="checkbox"/> Call Feature Bonus Package *	\$35.50
		<input type="checkbox"/> Call Feature Super Value *	\$27.00
		<input type="checkbox"/> Call Feature Saver *	\$16.00



Exhibit PLF-11

1 PLACE: Bobbs Building, Raleigh, North Carolina
2 DATE: Wednesday, March 1, 2006
3 DOCKET NO.: P-55, Sub 1577
4 TIME IN SESSION: 9:22 A.M. - 2:16 P.M.
5 BEFORE: Commissioner James Y. Kerr, II, Presiding
6 Commissioner Sam J. Ervin, IV
7 Chair Jo Anne Sanford
8

9 IN THE MATTER OF:
10 BELLSOUTH TELECOMMUNICATIONS, INC. COMPLAINT OF DPI
11 TELECONNECT, LLC
12

13 A P P E A R A N C E S:

14 FOR DPI TELECONNECT:

15 Ralph McDonald
16 Bailey & Dixon, LLP
17 Post Office Box 1351
Raleigh, North Carolina 27602-1351

18 Christopher Malish
19 Foster, Malish, Blair & Cowan, LLP
20 1403 West Sixth Street
Austin, Texas 78703

21 FOR THE USING AND CONSUMING PUBLIC:

22 Robert Gilliam
23 Ralph Daigneault
24 Public Staff - North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

NORTH CAROLINA UTILITIES COMMISSION

1 Q. And then I asked you, "What does the customer get
2 when it buys basic telephone service from dPi in North
3 Carolina," and you answered, "I believe they get just your
4 typical local dial tone in their home, and in North
5 Carolina I'm not sure if there is any long distance
6 attached to that, but there may be, and then that's about
7 it."

8 Did I read your answer you gave at your deposition
9 accurately?

10 A. Yes.

11 Q. And then my next question was, "Do they get --
12 with basic service does the customer get any features?"
13 Can you read the answer that you gave me at your
14 deposition?

15 A. I said, "Not if they just order basic service, no,
16 unless they order them or they order a package." And then
17 I think I quantified that later on in my deposition by
18 saying when you said features, I assumed that you meant
19 call waiting, caller ID and things of that nature.

20 Q. When a dPi customer in North Carolina orders basic
21 service from dPi, dPi automatically puts the BCR and
22 BCD (sic) blocks on the line, correct?

23 A. Yes. DPi is a prepaid company and so we block all
24 per call tolled use functionality.

- 1 Q. I'm sorry. I didn't mean to talk over you.
- 2 A. That's quite all right.
- 3 Q. And you don't ask the customer if it wants those
- 4 blocks on the line before you do that, correct?
- 5 A. No. It's common practice in the prepaid industry.
- 6 Q. And BellSouth doesn't charge dPi for the BCR or
- 7 BRD blocks, does it?
- 8 A. It depends on if we're ordering reseller UNE. In
- 9 UNE I believe we get charged a call feature package if we
- 10 use those blocks. In resale we do not get charged for
- 11 those featured USOCs.
- 12 Q. And all the issues in this case have to do with
- 13 resale, correct? I want to make sure I keep it relevant.
- 14 A. Yes. But you asked if we got charged, and
- 15 sometimes we do.
- 16 Q. For a resale customer, you don't get charged for
- 17 the BCR and BRD blocks, correct?
- 18 A. BCR and BRD --
- 19 Q. BRD, yeah, I'm sorry.
- 20 A. Confused me for a second. No.
- 21 Q. Confuse myself as well. That's common practice.
- 22 And dPi pays BellSouth the same amount for a line
- 23 when it orders the BCR and BRD blocks than it would if it
- 24 didn't order those blocks, correct?

- 1 A. Depends.
- 2 Q. Under resale.
- 3 A. It depends. Because if the customer -- if we
4 didn't put it on there and the customer began using it, we
5 would be charged \$.75 every time a customer uses it. So
6 in the areas as you put in in your tariff where facilities
7 allow, in the areas where they don't allow, we have seen
8 bills \$300, \$400, \$500 a month for customers that use Star
9 69 over and over and over again, we're not allowed to
10 block them in the switch.
- 11 Q. But that's for use of the call return, not for use
12 of the block, correct?
- 13 A. Well, the block is not allowed because allowed we
14 charge that.
- 15 Q. Can you turn to Page 73 of your deposition?
- 16 A. 73?
- 17 Q. Yes, sir. The very last question on Page 73 you
18 see I asked you, "dPi doesn't contend that it has to pay
19 more when it gets the BRD and BRG denials than it would if
20 it didn't get those, does it?" Can you read the answer
21 you gave me?
- 22 A. I'm sorry, "No, we don't."
- 23 Q. And dPi doesn't even tell its customers or notify
24 them in any way that it's putting these blocks on their

- 1 lines, does it?
- 2 A. No. It's just common practice in the prepaid
3 industry that you attempt to block all per charge toll
4 when possible.
- 5 Q. And for every customer that dPi signs up who isn't
6 paying for these blocks and who may not even know they
7 have them, you want BellSouth to give your company a
8 credit for the line connection charge of \$33.56, correct?
- 9 A. Actually what we want BellSouth to do is adhere to
10 their filing within the state.
- 11 Q. And you want BellSouth for every customer you sign
12 up in North Carolina that's got these blocks that you
13 don't charge for and the customers don't even know they
14 have them, you want BellSouth to give you credit equal to
15 the line connection charge of \$33.56; is that correct?
- 16 A. Yes. That is in adherence to what has been filed
17 within the state, but yes.
- 18 Q. And that adds up to the tune of almost \$190,000,
19 correct?
- 20 A. I'm sorry, can you repeat that?
- 21 Q. Yeah. The total amount that you're asking for for
22 those customers who've got these blocks who may or may not
23 even know they have them and they don't pay for them adds
24 up to about 185 to \$190,000, correct?

1 BEFORE THE
2 NORTH CAROLINA UTILITIES COMMISSION

3

4 In the Matter of:

5

6 Complaint of dPi

7 Teleconnect, LLC

8 Against BellSouth

9 Telecommunications, Inc. Docket No.

10 Regarding Credit for P-55, Sub 1577

11 Resale of Services

12 Subject to Promotional

13 Discounts

14 -----

15

16 DEPOSITION OF

17 BRIAN BOLINGER

18

19 February 23, 2006

20 9:31 a.m.

21

22 675 West Peachtree Street

23 Atlanta, Georgia

24

25 Valerie N. Almand, CCR-B-531, RPR, CRR

1 call center and says, you know, I want basic
2 service, then we assume that they don't want
3 to be charged for the TouchStar features, and
4 so we put on the TouchStar feature USOC which
5 does not allow a charge for that, which is
6 BCR, BCD or whatever it may be.

7 Q. Does dPi specifically tell its end
8 user customer that it's putting those blocks
9 on?

10 A. No. I think it's pretty much
11 understood in the prepaid industry. That's
12 why it's prepaid.

13 Q. Do dPi's bills to its end users
14 reflect that it's got these blocks, denials
15 per use, on its line?

16 A. I don't believe so.

17 Q. Does dPi send any correspondence to
18 its customers that indicate that those blocks
19 are on its line?

20 A. No, I don't think so.

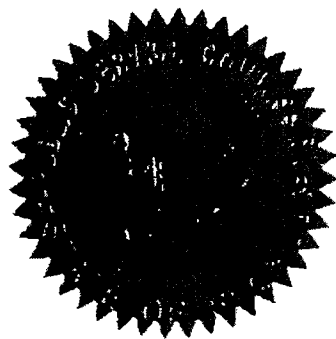
21 Q. In your testimony you made a
22 statement, something to the effect that
23 BellSouth has paid credits to other carriers
24 in the past with the same orders as dPi. Are
25 you referring to basic service and these

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C.
AGAINST BELL SOUTH TELECOMMUNICATIONS,
INC. FOR DISPUTE ARISING UNDER
INTERCONNECTION AGREEMENT.



VOLUME 1

Pages 1 through 149

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PROCEEDINGS: HEARING

BEFORE: COMMISSIONER KATRINA J. McMURRIAN
COMMISSIONER NANCY ARGENZIANO
COMMISSIONER NATHAN A. SKOP

DATE: Thursday, April 3, 2008

TIME: Commenced at 9:34 a.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: LINDA BOLES, RPR, CRR
Official Commission Reporter
(850) 413-6734

DOCUMENT NUMBER DATE

02855 APR 14 8

FLORIDA PUBLIC SERVICE COMMISSION

FPSC-COMMISSIONER CLERK

1 is. We have agreements with most. And it may be under resale
2 or it may be under local wholesale depending on what the
3 customer wants to purchase.

4 Q In Florida do you provide any service through UNES?

5 A Off -- currently?

6 Q Yes.

7 A Off the top of my head, I don't know. I believe we
8 are, are licensed, but I don't know if we have any packages
9 that we are actively selling customers that are on the UNE
10 platform or the local wholesale platform. No.

11 Q Okay. When a dPi end user orders basic local
12 service, dPi automatically puts the BCR, BRD and HBG blocks on
13 the end user's line; correct?

14 A Yes.

15 Q And when dPi places these blocks on customers' lines,
16 you don't ask the customers' permission to do that, do you?

17 A No. When you order service, there are several --
18 there's a litany of things that you place on customer accounts.
19 And so we don't line, go item by item and ask them if we could
20 place each line item on their account. No.

21 Q Well, do you specifically tell the customer that
22 you're putting the blocks on their line?

23 A In our pricing patterns --

24 Q I'm sorry. Could I have a yes or no? Do you
25 specifically tell the customer --

1 A Well, it depends.

2 Q -- you're putting the blocks on their line?

3 A It depends. Most likely no, but it still depends.

4 Q Do you remember giving your deposition in the North
5 Carolina proceeding on February 23rd, 2006?

6 A Yes.

7 Q Okay. I'd like to give you a copy of that
8 deposition.

9 A Okay. Are we done with this one?

10 Q Yeah. There may be more, so why don't you hold on to
11 it. Just put it to the side. You'll need it eventually.
12 You're being asked about that one now.

13 Okay. I'd like for you to look at Page 90 of your
14 deposition in North Carolina, the question and answer beginning
15 at Line 7 and ending at Line 12.

16 Question, "Does dPi specifically tell its end user
17 customer that it's putting those blocks on?"

18 Answer, "No. I think it's pretty much understood in
19 the prepaid industry. That's why it's prepaid."

20 Now is that the testimony that you gave under oath in
21 North Carolina?

22 A Absolutely. We do not specifically have any rules or
23 regulations in place where we instruct our call center reps to
24 go through line item by line item.

25 Q Okay. And after you put the block on the customer's

1 line, the bill that you send to the customer doesn't indicate
2 that the block is on the line, does it?

3 A No.

4 Q And dPi doesn't send the correspondence to the
5 customer to indicate that the blocks are on the customer's
6 line, does it?

7 A No.

8 Q So when dPi puts a block on the customer's line
9 without the customer's knowledge, without the customer's
10 consent and the customer knows nothing about it, then obviously
11 the customer hasn't ordered the block, have they?

12 MR. MALISH: Objection. Form.

13 THE WITNESS: I would say that we are no different
14 than AT&T in the sense that if a customer calls AT&T and orders
15 basic service, AT&T does not tell the customer that they did
16 not order Caller ID, does not put nonordered Caller ID on the
17 customer's bill and does not send them a letter saying,
18 "Customer, do you realize you did not order Caller ID?"

19 BY MR. CARVER:

20 Q So your answer is, no, the customer is not placing an
21 order, your customer, under those circumstances; is that
22 correct?

23 A No, my answer is not no. The customer absolutely is
24 placing an order.

25 Q Well, the customer is placing an order for basic

1 local service. My question was isn't it true that they are not
2 placing an order for blocks, yes or no?

3 A They are not specifically placing an order for
4 blocks. No.

5 Q Thank you.

6 COMMISSIONER McMURRIAN: Hang on a second,
7 Mr. Carver.

8 Commissioner Skop.

9 COMMISSIONER SKOP: Thank you. And I apologize for
10 doing this because normally I wouldn't interrupt your
11 cross-examination, but just to that same point that was made,
12 when a customer signs up for basic service, are you disclosing
13 that your conduct in terms of putting in the things to qualify
14 for the promotion, is the customer even aware of that?

15 THE WITNESS: Probably -- most likely -- well --

16 COMMISSIONER SKOP: Yes or no.

17 THE WITNESS: It --

18 COMMISSIONER SKOP: Yes or no.

19 THE WITNESS: I would say if we are getting paid
20 regularly, the answer is yes.

21 COMMISSIONER SKOP: Listen. Yes or no, is the
22 customer aware that you're seeking a rebate on their behalf?

23 THE WITNESS: I'm sorry, Commissioner. That's not a
24 yes or no question because we don't -- can -- if I may
25 elaborate just a little bit.

1 MR. CARVER: Yes. Thank you.

2 COMMISSIONER McMURRIAN: Thanks.

3 BY MR. CARVER:

4 Q I apologize. I'm having some allergy problems. So
5 if I have to stop and clear my throat from time to time, I
6 apologize.

7 I can't remember who asked the question, but in
8 response to one of the Commissioner's questions I think you
9 said that dPi does not charge its customers for line
10 connection; is that correct?

11 A I did not say that.

12 Q Okay. Well, that's what I wanted to clarify.
13 Because when AT&T charges dPi a line connection charge, dPi
14 passes that charge on to its customers, doesn't it?

15 A Absolutely. When we're charged, we have to pass it
16 through.

17 Q Okay. Let's talk, go back to blocks for a moment.
18 In the context of resale, AT&T does not charge dPi anything for
19 the BCR, the HGB or the BRD blocks; isn't that true?

20 A There is no line item charge. No.

21 Q And dPi doesn't charge its customers anything for
22 these blocks; correct?

23 A No.

24 Q No, you don't?

25 A No. No, we don't.

Exhibit PLF-12

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C.
AGAINST BELLSOUTH TELECOMMUNICATIONS,
INC. FOR DISPUTE ARISING UNDER
INTERCONNECTION AGREEMENT.

VOLUME 1

Pages 1 through 149

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PROCEEDINGS: HEARING

BEFORE: COMMISSIONER KATRINA J. McMURRIAN
COMMISSIONER NANCY ARGENZIANO
COMMISSIONER NATHAN A. SKOP

DATE: Thursday, April 3, 2008

TIME: Commenced at 9:34 a.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: LINDA BOLES, RPR, CRR
Official Commission Reporter
(850) 413-6734

DOCUMENT NUMBER DATE

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FLORIDA PUBLIC SERVICE COMMISSION

FPSC-COMMISSIONER OFFICE

1 line, the bill that you send to the customer doesn't indicate
2 that the block is on the line, does it?

3 A No.

4 Q And dPi doesn't send the correspondence to the
5 customer to indicate that the blocks are on the customer's
6 line, does it?

7 A No.

8 Q So when dPi puts a block on the customer's line
9 without the customer's knowledge, without the customer's
10 consent and the customer knows nothing about it, then obviously
11 the customer hasn't ordered the block, have they?

12 MR. MALISH: Objection. Form.

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15 basic service, AT&T does not tell the customer that they did
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